

## **Transcript: Chris Sofield**

**(deactivated)-5680711690403840-6016699063123968**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Ramona Neal... Is not available. At the tone, please record your message. When you have finished recording, you may hang up or press one for more options. Good afternoon. This message is for Ramona Neal. This is Chris with Benefits in a Card calling on behalf of Surge Staffing, calling regarding a voicemail you left us over the holiday, um, stating that you were interested in what coverages you were signed up for. I'm not showing that you're currently enrolled into any insurance benefits. However, I am aware that Surge Staffing does have an automatic enrollment process. 30 days after your first check, they will automatically enroll you into a medical insurance plan for preventative care services. If you wish to opt out of this plan or if you wish to enroll into anything else, feel free to get in contact with us as soon as possible. We're here Monday through Friday, 8:00 AM to 8:00 PM Eastern. We can be reached at 800-497-4856. Thank you. Have a wonderful day.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes. Ramona Neal... Is not available. At the tone, please record your message. When you have finished recording, you may hang up or press one for more options.

Speaker speaker\_1: Good afternoon. This message is for Ramona Neal. This is Chris with Benefits in a Card calling on behalf of Surge Staffing, calling regarding a voicemail you left us over the holiday, um, stating that you were interested in what coverages you were signed up for. I'm not showing that you're currently enrolled into any insurance benefits. However, I am aware that Surge Staffing does have an automatic enrollment process. 30 days after your first check, they will automatically enroll you into a medical insurance plan for preventative care services. If you wish to opt out of this plan or if you wish to enroll into anything else, feel free to get in contact with us as soon as possible. We're here Monday through Friday, 8:00 AM to 8:00 PM Eastern. We can be reached at 800-497-4856. Thank you. Have a wonderful day.