

Transcript: Chris Sofield

(deactivated)-5672306047500288-6595143583186944

Full Transcript

Thank you for calling Benefits in a Card. This is Chris. How can I help you today? How you doing, sir? I'm doing all right. Yourself? I'm all right. Uh, I'm at the NEA clinic and I haven't received my card, my, my benefit card from y'all, so I'm trying to see if you can relay any information that she needs over to her. Okay. Uh, what staffing company do you work with? Surge. And the last four of your Social? 0776. Thank you. Your first and last name? Marcus Meeks. Thank you, Mr. Meeks. Could you verify your address and your date of birth for me please? 1120 Old Jesserale, Kansas City, 39046. 10/7/1992. Thank you. Phone number is 769-284-1358. Is that correct? Correct. And email, marcus.meeks990@yahoo.com? Correct. Okay. And you said you just haven't gotten your vision card yet? Uh, did order the medical card. You did not enroll in a medical, sir. You only enrolled in a vision. Okay. Well, I hadn't received that card either. Okay. Well, I can, I can email a copy of the vision card directly on over to you right now. That should only be, that should only be a minute or two, uh, for you to get that. Um, that email is gonna come from info@benefitsinacard.com. If you don't see this in your inbox, just check your spam folder. Might have gotten filtered there, okay? Okay. All right. Anything else? No. No, sir. All right. Thanks again for calling. You have-

Conversation Format

Speaker speaker_0: Thank you for calling Benefits in a Card. This is Chris. How can I help you today?

Speaker speaker_1: How you doing, sir?

Speaker speaker_0: I'm doing all right. Yourself?

Speaker speaker_1: I'm all right. Uh, I'm at the NEA clinic and I haven't received my card, my, my benefit card from y'all, so I'm trying to see if you can relay any information that she needs over to her.

Speaker speaker_0: Okay. Uh, what staffing company do you work with?

Speaker speaker_1: Surge.

Speaker speaker_0: And the last four of your Social?

Speaker speaker_1: 0776.

Speaker speaker_0: Thank you. Your first and last name?

Speaker speaker_1: Marcus Meeks.

Speaker speaker_0: Thank you, Mr. Meeks. Could you verify your address and your date of birth for me please?

Speaker speaker_1: 1120 Old Jesserale, Kansas City, 39046. 10/7/1992.

Speaker speaker_0: Thank you. Phone number is 769-284-1358. Is that correct?

Speaker speaker_1: Correct.

Speaker speaker_0: And email, marcus.meeks990@yahoo.com?

Speaker speaker_1: Correct.

Speaker speaker_0: Okay. And you said you just haven't gotten your vision card yet?

Speaker speaker_1: Uh, did order the medical card.

Speaker speaker_0: You did not enroll in a medical, sir. You only enrolled in a vision.

Speaker speaker_1: Okay. Well, I hadn't received that card either.

Speaker speaker_0: Okay. Well, I can, I can email a copy of the vision card directly on over to you right now. That should only be, that should only be a minute or two, uh, for you to get that. Um, that email is gonna come from info@benefitsinacard.com. If you don't see this in your inbox, just check your spam folder. Might have gotten filtered there, okay?

Speaker speaker_1: Okay.

Speaker speaker_0: All right. Anything else?

Speaker speaker_1: No. No, sir.

Speaker speaker_0: All right. Thanks again for calling. You have-