

Transcript: Chris Sofield (deactivated)-5661002951507968-6728739740139520

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you. No problem. ... card. This is Chris, how can I help you today? What's up, Chris? How you doing, man? I was just trying to see, did my dental benefits kick in yet, man? 'Cause they... I don't know why they didn't deduct nothing yet. If they haven't deducted anything yet, then no, your dental wouldn't be effective yet. Um, um, um, um, I'm asking you, can you check for me? That's what I'm saying. O- okay. Um, what staffing company do you work with? Uh, Integrity. And the last four of your Social? 1213. And your first and last name? Christopher Dees. All right, Mr. Dees, could you verify your address and date of birth, please? 200 Hager Street, Apartment one, or PO Box 1913, Gauntaville, Illinois, 30440-4911. Thank you. Phone on file 773-712-3969? Yeah. All right. And, yes, no deduction has happened, meaning it's not active. Do you know how long it usually takes? Um, the policy... The enrollment has gone... Has fully processed, so at this point, you're waiting on Integrity. You, you'll need to talk to their payroll team. All right, thank you. Yes, sir. Have a good day. You, too.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you.

Speaker speaker_2: No problem. ... card. This is Chris, how can I help you today?

Speaker speaker_3: What's up, Chris? How you doing, man? I was just trying to see, did my dental benefits kick in yet, man? 'Cause they... I don't know why they didn't deduct nothing yet.

Speaker speaker_2: If they haven't deducted anything yet, then no, your dental wouldn't be effective yet.

Speaker speaker_3: Um, um, um, um, I'm asking you, can you check for me? That's what I'm saying.

Speaker speaker_2: O- okay. Um, what staffing company do you work with?

Speaker speaker_3: Uh, Integrity.

Speaker speaker_2: And the last four of your Social?

Speaker speaker_3: 1213.

Speaker speaker_2: And your first and last name?

Speaker speaker_3: Christopher Dees.

Speaker speaker_2: All right, Mr. Dees, could you verify your address and date of birth, please?

Speaker speaker_3: 200 Hager Street, Apartment one, or PO Box 1913, Gauntville, Illinois, 30440-4911.

Speaker speaker_2: Thank you. Phone on file 773-712-3969?

Speaker speaker_3: Yeah.

Speaker speaker_2: All right. And, yes, no deduction has happened, meaning it's not active.

Speaker speaker_3: Do you know how long it usually takes?

Speaker speaker_2: Um, the policy... The enrollment has gone... Has fully processed, so at this point, you're waiting on Integrity. You, you'll need to talk to their payroll team.

Speaker speaker_3: All right, thank you.

Speaker speaker_2: Yes, sir. Have a good day.

Speaker speaker_3: You, too.