Transcript: Chris Sofield (deactivated)-5645558753476608-5528525122519040

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Card, this is Chris. How can I help you today? Um, it just told me to call Benefits in a Card. Okay. So, um, did you receive, like, a text message or something? Yes. What did the text message say? Like, can you read it out for me please? "Congrats on your job with Innovative. Call Benefits in a Card." Okay. "Twin load before your window closes." What? Okay. So we are the plan administrator for the health insurance benefits for Innovative Staff Solutions, so they're just letting you know that if you wish to enroll into any health insurance benefits, to get in contact with us regarding that. If you are not looking for any health insurance benefits, you can just re- ignore that text message. Okay. All right. Anything else? Other than that, no. There we are. Thank you. You're welcome. Thanks for calling. Have a good day.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits in a Card, this is Chris. How can I help you today?

Speaker speaker_2: Um, it just told me to call Benefits in a Card.

Speaker speaker_1: Okay. So, um, did you receive, like, a text message or something?

Speaker speaker_2: Yes.

Speaker speaker_1: What did the text message say? Like, can you read it out for me please?

Speaker speaker_2: "Congrats on your job with Innovative. Call Benefits in a Card."

Speaker speaker_1: Okay.

Speaker speaker_2: "Twin load before your window closes." What?

Speaker speaker_1: Okay. So we are the plan administrator for the health insurance benefits for Innovative Staff Solutions, so they're just letting you know that if you wish to enroll into any health insurance benefits, to get in contact with us regarding that. If you are not looking for any health insurance benefits, you can just re- ignore that text message.

Speaker speaker_2: Okay.

Speaker speaker_1: All right. Anything else?

Speaker speaker_2: Other than that, no. There we are. Thank you.

Speaker speaker_1: You're welcome. Thanks for calling. Have a good day.