

Transcript: Chris Sofield (deactivated)-5610525088497664-5033427311476736

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for -- Hello? Hello. Thank you for calling Benefits in a Card. This is Chris. How can I help you today? How you doing, Chris? My name is Jason Townsend. I work with HSS and, uh, I was, uh... sent this message to, uh, enroll for, uh, my Benefits in a Card. Okay. Yeah. We're the plan administrator for HSS's, uh, insurance benefits for, like, uh, medical, dental, vision and things like that. Uh, was that what you were looking to enroll into? Oh, well, I do... Uh, I already do have, uh, health insurance and everything already though. Okay. Yeah. This is just letting you know that you're eligible for those insurance benefits through HSS if you want them. If you don't want them, you can just ignore whatever message you got. Oh, okay then. Okay then. I was just wondering. Okay. Thank you very much. I appreciate you. Yes, sir. Have a good day. You be safe. Be blessed. Yes, sir. You too. Mm-bye now.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for --

Speaker speaker_2: Hello?

Speaker speaker_1: Hello. Thank you for calling Benefits in a Card. This is Chris. How can I help you today?

Speaker speaker_2: How you doing, Chris? My name is Jason Townsend. I work with HSS and, uh, I was, uh... sent this message to, uh, enroll for, uh, my Benefits in a Card.

Speaker speaker_1: Okay. Yeah. We're the plan administrator for HSS's, uh, insurance benefits for, like, uh, medical, dental, vision and things like that. Uh, was that what you were looking to enroll into?

Speaker speaker_2: Oh, well, I do... Uh, I already do have, uh, health insurance and everything already though.

Speaker speaker_1: Okay. Yeah. This is just letting you know that you're eligible for those insurance benefits through HSS if you want them. If you don't want them, you can just ignore whatever message you got.

Speaker speaker_2: Oh, okay then. Okay then. I was just wondering. Okay. Thank you very much. I appreciate you.

Speaker speaker_1: Yes, sir. Have a good day.

Speaker speaker_2: You be safe. Be blessed.

Speaker speaker_1: Yes, sir. You too. Mm-bye now.