

Transcript: Chris Sofield

(deactivated)-5571844349935616-6488570658865152

Full Transcript

Hello, friends. All benefits in a card, this is Chris. How can I help you today? Hello, Mr. Chris. Uh, my name is, uh, Prophet Uh, I work in the church agen- agency. Uh, I pay an insurance and I will, uh, I will, I will stop it. I want to stop, uh, the insurance. Okay. We should be able to get... We should be able to get that done for you. Can you tell what's the last four of your social? Okay. Eight, seven, zero, six. Hello? Y- yes, sir. And what, what was... What's your last name again? Prophet. Prophet. Okay. Okay, thank you. Mr. Prophet, can you verify your address and date of birth, please? Ye- yes. Uh, my address is, uh, 6242, uh, North Town Boulevard, C2 Floor. Okay. And the city, state and zip, I need that as well. 10, 10, um, 20-22nd, 19, s- 7- 75. 1975. Okay, thank you. And I need the city, state and zip code for the address as well. What is that? Uh, it's 43229. And what city and state is that, sir? Uh, city, uh, city is, uh... City is... Okay. Uh, the city is, uh, Columbus. Uh, the state is Ohio. Thank you. And then we have a phone number on file for you at 516-615-6878. Is that correct? Yes, sir. Okay. All right. You know, we can go ahead and, and, uh, cancel the insurance plan. Uh, just be aware, cancellation does take one to two weeks to fully process. Okay. It's got to go through our service payroll team as well. During this timeframe, you may still see one or two more deductions providing one or two final weeks of coverage, but you will not see any more than two at the most. Anything else? Okay. Thank you, sir. Uh, no. I don't have anything else. All right. All right. Thanks again for calling and have a good day. Uh, thanks for your help, sir. You're welcome. Bye now.

Conversation Format

Speaker speaker_0: Hello, friends.

Speaker speaker_1: All benefits in a card, this is Chris. How can I help you today?

Speaker speaker_0: Hello, Mr. Chris. Uh, my name is, uh, Prophet Uh, I work in the church agen- agency. Uh, I pay an insurance and I will, uh, I will, I will stop it. I want to stop, uh, the insurance.

Speaker speaker_1: Okay. We should be able to get... We should be able to get that done for you. Can you tell what's the last four of your social?

Speaker speaker_0: Okay. Eight, seven, zero, six. Hello?

Speaker speaker_1: Y- yes, sir. And what, what was... What's your last name again?

Speaker speaker_0: Prophet. Prophet.

Speaker speaker_1: Okay. Okay, thank you. Mr. Prophet, can you verify your address and date of birth, please?

Speaker speaker_0: Ye- yes. Uh, my address is, uh, 6242, uh, North Town Boulevard, C2 Floor.

Speaker speaker_1: Okay. And the city, state and zip, I need that as well.

Speaker speaker_0: 10, 10, um, 20- 22nd, 19, s- 7- 75. 1975.

Speaker speaker_1: Okay, thank you. And I need the city, state and zip code for the address as well. What is that?

Speaker speaker_0: Uh, it's 43229.

Speaker speaker_1: And what city and state is that, sir?

Speaker speaker_0: Uh, city, uh, city is, uh... City is... Okay. Uh, the city is, uh, Columbus. Uh, the state is Ohio.

Speaker speaker_1: Thank you. And then we have a phone number on file for you at 516-615-6878. Is that correct?

Speaker speaker_0: Yes, sir.

Speaker speaker_1: Okay. All right. You know, we can go ahead and, and, uh, cancel the insurance plan. Uh, just be aware, cancellation does take one to two weeks to fully process.

Speaker speaker_0: Okay.

Speaker speaker_1: It's got to go through our service payroll team as well. During this timeframe, you may still see one or two more deductions providing one or two final weeks of coverage, but you will not see any more than two at the most. Anything else?

Speaker speaker_0: Okay. Thank you, sir. Uh, no. I don't have anything else.

Speaker speaker_1: All right. All right. Thanks again for calling and have a good day.

Speaker speaker_0: Uh, thanks for your help, sir.

Speaker speaker_1: You're welcome. Bye now.