

Transcript: Chris Sofield (deactivated)-5559417265143808-4699575516348416

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Card, this is Chris. How can I help you today? Hey, Chris. This is Steve Brown and I'm a consultant for Oxford Resource Group. And this call is in regards to the Benefits in a Card enrollment. Actually- Okay. ... uh, I want to make sure I get re-enrolled in my benefits for the coming year. Okay. Um, if you're already enrolled into benefits through Oxford and you're not looking to make any changes, then, um- I see. ... no action needs to be taken as it'll just roll over automatically. Okay. Everything rolls over automatically? Yes, sir. The on- Okay. The only thing you would need to do is if you wanted to make any changes, just request those. But if you want to- Mm-hmm. ... keep everything as is, then y- you, you don't need to do anything. It's all taken care of. Okay. Very good. Well- Thank you so much, Chris. No problem. Anything else? No. Thanks. All right. Thanks again for calling- Have a good day. And have a good day. All right. Okay. Be right.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits in a Card, this is Chris. How can I help you today?

Speaker speaker_2: Hey, Chris. This is Steve Brown and I'm a consultant for Oxford Resource Group. And this call is in regards to the Benefits in a Card enrollment. Actually-

Speaker speaker_1: Okay.

Speaker speaker_2: ... uh, I want to make sure I get re-enrolled in my benefits for the coming year.

Speaker speaker_1: Okay. Um, if you're already enrolled into benefits through Oxford and you're not looking to make any changes, then, um-

Speaker speaker_2: I see.

Speaker speaker_1: ... no action needs to be taken as it'll just roll over automatically.

Speaker speaker_2: Okay. Everything rolls over automatically?

Speaker speaker_1: Yes, sir. The on-

Speaker speaker_2: Okay.

Speaker speaker_1: The only thing you would need to do is if you wanted to make any changes, just request those. But if you want to-

Speaker speaker_2: Mm-hmm.

Speaker speaker_1: ... keep everything as is, then y- you, you don't need to do anything. It's all taken care of.

Speaker speaker_2: Okay. Very good.

Speaker speaker_1: Well-

Speaker speaker_2: Thank you so much, Chris.

Speaker speaker_1: No problem. Anything else?

Speaker speaker_2: No. Thanks.

Speaker speaker_1: All right. Thanks again for calling-

Speaker speaker_2: Have a good day.

Speaker speaker_1: And have a good day.

Speaker speaker_2: All right. Okay.

Speaker speaker_1: Be right.