

Transcript: Chris Sofield (deactivated)-5514777305595904-4702241484226560

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits of America Card, this is Chris. How can I help you today? Hi. Um, I got a text today from Partners Personnel saying I have 30 days from your paycheck to enroll in benefits. I was just curious about what that is about. That's just letting you know that you're eligible for insurance benefit, for health insurance benefits through Partners Personnel. Were you looking to enroll in those kinds of benefits? Um... Yeah. I want... Yeah. I do. Okay. Um, did you have any sort of idea of what you wanted to enroll in to, or did you need information on what was available? Yeah, I need, um, information on what's available. Okay. Um, so... Give me just a moment... All right. If you want to provide me with an email address, I can send you an information packet that goes over what Partners Personnel offers, give you an idea of what all is covered, how, um... give an example of what kinds of services are available, and then also give you the price point for how much each plan will come out of your paycheck every week. Okay. What is your email address, sir? Um, joseabarcia1320@gmail.com. All right. I'll go ahead and send this information on over to you. Give this a read through, and if you wish to enroll in anything, just give us a call back. We're here Monday through Friday, 8:00 AM to 8:00 PM Eastern. Okay then, thank you very much. No problem. Thanks for calling. All right. Thanks. Have a good day.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits of America Card, this is Chris. How can I help you today?

Speaker speaker_2: Hi. Um, I got a text today from Partners Personnel saying I have 30 days from your paycheck to enroll in benefits. I was just curious about what that is about.

Speaker speaker_1: That's just letting you know that you're eligible for insurance benefit, for health insurance benefits through Partners Personnel. Were you looking to enroll in those kinds of benefits?

Speaker speaker_2: Um... Yeah. I want... Yeah. I do.

Speaker speaker_1: Okay. Um, did you have any sort of idea of what you wanted to enroll in to, or did you need information on what was available?

Speaker speaker_2: Yeah, I need, um, information on what's available.

Speaker speaker_1: Okay. Um, so... Give me just a moment... All right. If you want to provide me with an email address, I can send you an information packet that goes over what Partners Personnel offers, give you an idea of what all is covered, how, um... give an example of what kinds of services are available, and then also give you the price point for how much each plan will come out of your paycheck every week.

Speaker speaker_2: Okay.

Speaker speaker_1: What is your email address, sir?

Speaker speaker_2: Um, joseabarcia1320@gmail.com.

Speaker speaker_1: All right. I'll go ahead and send this information on over to you. Give this a read through, and if you wish to enroll in anything, just give us a call back. We're here Monday through Friday, 8:00 AM to 8:00 PM Eastern.

Speaker speaker_2: Okay then, thank you very much.

Speaker speaker_1: No problem. Thanks for calling.

Speaker speaker_2: All right. Thanks.

Speaker speaker_1: Have a good day.