## Transcript: Chris Sofield (deactivated)-5497242940653568-5246270922342400

## **Full Transcript**

Your call has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Good afternoon. This message is for Bryanna Davis. This is Chris with Benefits on a Card calling on behalf of TRC Staffing. I'm calling regarding a health insurance enrollment form that you filled out. You selected that you wanted one of your insurance plans for employee and family, which would be you, spouse, and child or children, um, but we are missing any dependent information to add any family members to the policy. Um, we would need any dependents' first and last names, dates of birth, and Social Security numbers to add them. Please give us a call back as soon as possible with this information. We can be reached at 844-878-4531. Uh, we are open Monday through Friday, 8:00 AM to 8:00 PM Eastern. Until we hear back from you, your, uh, the Stay Healthy plan will be set to employee only and you'll have 30 days from the date of your first check in order to get in contact with us to add any family members back on. Thank you and have a wonderful day.

## **Conversation Format**

Speaker speaker\_0: Your call has been forwarded to voicemail.

Speaker speaker\_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_0: The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker\_2: Good afternoon. This message is for Bryanna Davis. This is Chris with Benefits on a Card calling on behalf of TRC Staffing. I'm calling regarding a health insurance enrollment form that you filled out. You selected that you wanted one of your insurance plans for employee and family, which would be you, spouse, and child or children, um, but we are missing any dependent information to add any family members to the policy. Um, we would need any dependents' first and last names, dates of birth, and Social Security numbers to add them. Please give us a call back as soon as possible with this information. We can be reached at 844-878-4531. Uh, we are open Monday through Friday, 8:00 AM to 8:00 PM Eastern. Until we hear back from you, your, uh, the Stay Healthy plan will be set to employee only and you'll have 30 days from the date of your first check in order to get in contact with us to add any family members back on. Thank you and have a wonderful day.