

Transcript: Chris Sofield (deactivated)-5461473289519104-6394812968157184

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. So what should I tell them? I'm canceling with it? You still- Thank you for calling Benefits in a Card. This is Chris. How can I help you today? Yes. I was trying to make sure I'm at uh, uh Integrity Staffing and I guess they say I registered for the insurance and I'm trying to make sure I cancel it. Okay. What's the last four of your social? 6233. And your first and last name? Tyrome Douglas. Tyrome with a M. All right. Mr. Douglas, could you verify your address and date of birth for me? My current, my current address is 145 Spring Street, Charlestown, Indiana, 47111. Okay. And your date of birth? 5/22/73. Thank you. Uh, we have a phone on file, looks like 502-996-1550? That's correct. All right. Uh, looks like y- you are already opted out of automatic enrollment. Um, looks like you've done so- No. ... I believe online back in January, so you're, you're good to go. You're not going to get enrolled into anything? Yes, sir. All right. Okay. Anything else? That's fine. No, sir. That's all. All right. Thanks for calling and have a wonderful day. You're welcome.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: So what should I tell them? I'm canceling with it?

Speaker speaker_0: You still-

Speaker speaker_2: Thank you for calling Benefits in a Card. This is Chris. How can I help you today?

Speaker speaker_1: Yes. I was trying to make sure I'm at uh, uh Integrity Staffing and I guess they say I registered for the insurance and I'm trying to make sure I cancel it.

Speaker speaker_2: Okay. What's the last four of your social?

Speaker speaker_1: 6233.

Speaker speaker_2: And your first and last name?

Speaker speaker_1: Tyrome Douglas. Tyrome with a M.

Speaker speaker_2: All right. Mr. Douglas, could you verify your address and date of birth for me?

Speaker speaker_1: My current, my current address is 145 Spring Street, Charlestown, Indiana, 47111.

Speaker speaker_2: Okay. And your date of birth?

Speaker speaker_1: 5/22/73.

Speaker speaker_2: Thank you. Uh, we have a phone on file, looks like 502-996-1550?

Speaker speaker_1: That's correct.

Speaker speaker_2: All right. Uh, looks like y- you are already opted out of automatic enrollment. Um, looks like you've done so-

Speaker speaker_1: No.

Speaker speaker_2: ... I believe online back in January, so you're, you're good to go. You're not going to get enrolled into anything?

Speaker speaker_1: Yes, sir.

Speaker speaker_2: All right.

Speaker speaker_1: Okay.

Speaker speaker_2: Anything else?

Speaker speaker_1: That's fine. No, sir. That's all.

Speaker speaker_2: All right. Thanks for calling and have a wonderful day.

Speaker speaker_1: You're welcome.