Transcript: Chris Sofield (deactivated)-5449349682741248-6702533965299712

Full Transcript

Thank you for calling Benefits on a Card. This is Chris. How can I help you today? Yes, I need to try to activate my, uh... my card, my medical card. Okay, so by activate your medical card, do you just mean enrolling into medical insurance? Um, all I know is that my fiance's, uh, medical card from his job is not being assessed to, like, urgent care or anything. So, I don't know if it's been activated. There wouldn't be an activation requirement for that, um. Uh, it's, it's, uh, it's just... as long as you're seeing deductions coming out of your paychecks then the policy is active. Um, I can check to see if there may be a different issue that's going on where, where coverage isn't happening. Um, what staffing company do you work with? Uh, he works, um... Hold on.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits on a Card. This is Chris. How can I help you today?

Speaker speaker_1: Yes, I need to try to activate my, uh... my card, my medical card.

Speaker speaker_0: Okay, so by activate your medical card, do you just mean enrolling into medical insurance?

Speaker speaker_1: Um, all I know is that my fiance's, uh, medical card from his job is not being assessed to, like, urgent care or anything. So, I don't know if it's been activated.

Speaker speaker_0: There wouldn't be an activation requirement for that, um. Uh, it's, it's, uh, it's just... as long as you're seeing deductions coming out of your paychecks then the policy is active. Um, I can check to see if there may be a different issue that's going on where, where coverage isn't happening. Um, what staffing company do you work with?

Speaker speaker_1: Uh, he works, um... Hold on.