

## **Transcript: Chris Sofield (deactivated)-5444067300687872-5530525143351296**

### **Full Transcript**

Your call has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Good afternoon. This is Chris with Benefits and a Card calling on behalf of The Resource Company, calling, um, regarding a health insurance enrollment form. This message is for Heidi Almezar. Um, Ms. Almezar, your, uh... You had selected multiple insurance policies that conflict with each other as far as medical coverage goes. But we also see that you submitted an, a form stating that you did not want any insurance from The Resource Company dated the same day. We need to verify if you are looking to enroll in the insurance benefits or not, and if so, which insurance benefits you are looking to enroll into. Please give us a call back. We could be reached at 800-497-4856. We are open Monday through Friday, 8:00 AM to 8:00 PM Eastern. Until we hear back from you, we will be proceeding with the form where you've declined coverage and you will not be enrolled into anything. If you wish to enroll, you have 30 days from the date of your first paycheck to get in contact with us. Thank you. Have a wonderful day.

### **Conversation Format**

Speaker speaker\_0: Your call has been forwarded to voicemail.

Speaker speaker\_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_0: The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker\_2: Good afternoon. This is Chris with Benefits and a Card calling on behalf of The Resource Company, calling, um, regarding a health insurance enrollment form. This message is for Heidi Almezar. Um, Ms. Almezar, your, uh... You had selected multiple insurance policies that conflict with each other as far as medical coverage goes. But we also see that you submitted an, a form stating that you did not want any insurance from The Resource Company dated the same day. We need to verify if you are looking to enroll in the insurance benefits or not, and if so, which insurance benefits you are looking to enroll into. Please give us a call back. We could be reached at 800-497-4856. We are open Monday through Friday, 8:00 AM to 8:00 PM Eastern. Until we hear back from you, we will be proceeding with the form where you've declined coverage and you will not be enrolled into anything. If you wish to enroll, you have 30 days from the date of your first paycheck to get in

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