

Transcript: Chris Sofield

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Oh, is that our card? Excuse me. How you doing? Hi. Um, they just sent me a thing says I was gonna be enrolled in something. I don't wanna be enrolled in nothing. Okay. What staff and company do you work with? Surge. All right. And the last four of your social? 7923. And your first and last name? Angel T- Terrell. All right. Is this your outfit- Just that I can't speak today. Don't mind me. You're fine, uh, could you verify your address and your date of birth for me, please? Um, 3447 Airport Road, Number 122, Carson City, Nevada 89706. And what my birthday? Uh, yes, ma'am. 3/13/69. Thank you. We have a phone on file of 775-461-9802. Is that correct? Yes. All right. Um, looks like you're already opted out of the automatic enrollment from Surge. Uh, looks like you had done this, uh, earlier in the year sometime around March. Uh, so you're s- you're good. Yeah, that's why I was wondering... Well, because I was working one job, now I'm working a different job and I didn't know if it would just automatically do it again or... Yeah, no. The, uh, d- declining it sta- uh, is for as long as you're working through Surge, uh, at all. It doesn't matter what the, uh, what the assignment is. Oh, okay. All right then. Anything else? Thank you. Yeah, that will be all. All right. Thanks again for calling and have a good day. You too. Bye. Bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Oh, is that our card? Excuse me. How you doing?

Speaker speaker_2: Hi. Um, they just sent me a thing says I was gonna be enrolled in something. I don't wanna be enrolled in nothing.

Speaker speaker_1: Okay. What staff and company do you work with?

Speaker speaker_2: Surge.

Speaker speaker_1: All right. And the last four of your social?

Speaker speaker_2: 7923.

Speaker speaker_1: And your first and last name?

Speaker speaker_2: Angel T- Terrell.

Speaker speaker_1: All right. Is this your outfit-

Speaker speaker_2: Just that I can't speak today. Don't mind me.

Speaker speaker_1: You're fine, uh, could you verify your address and your date of birth for me, please?

Speaker speaker_2: Um, 3447 Airport Road, Number 122, Carson City, Nevada 89706. And what my birthday?

Speaker speaker_1: Uh, yes, ma'am.

Speaker speaker_2: 3/13/69.

Speaker speaker_1: Thank you. We have a phone on file of 775-461-9802. Is that correct?

Speaker speaker_2: Yes.

Speaker speaker_1: All right. Um, looks like you're already opted out of the automatic enrollment from Surge. Uh, looks like you had done this, uh, earlier in the year sometime around March. Uh, so you're s- you're good.

Speaker speaker_2: Yeah, that's why I was wondering... Well, because I was working one job, now I'm working a different job and I didn't know if it would just automatically do it again or...

Speaker speaker_1: Yeah, no. The, uh, d- declining it sta- uh, is for as long as you're working through Surge, uh, at all. It doesn't matter what the, uh, what the assignment is.

Speaker speaker_2: Oh, okay.

Speaker speaker_1: All right then. Anything else?

Speaker speaker_2: Thank you. Yeah, that will be all.

Speaker speaker_1: All right. Thanks again for calling and have a good day.

Speaker speaker_2: You too. Bye.

Speaker speaker_1: Bye.