

Transcript: Chris Sofield (deactivated)-5398218678157312-5355009964982272

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Card. This is Chris. How can I help you today? Yeah, I got a text message that says, "Welcome to OnTrack Staffing" and I didn't sign up for anything. Uh, okay. So, that text message was most likely advising that as a new hire with OnTrack Staffing, you're eligible to enroll in the insurance benefits. Um, do you even- What do you mean On- On T- OnTrack Staffing? Is that wha- wha- I- I've never heard of OnTrack Staffing. Okay. So, what it sounds like is that your phone number was accidentally put down as someone else's phone number, an employee of OnTrack Staffing. You can just reply "stop" to that text message and you'll re- you'll opt out of any future contact. Okay. All right. Thank you. Yep, have a good day. Bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits in a Card. This is Chris. How can I help you today?

Speaker speaker_2: Yeah, I got a text message that says, "Welcome to OnTrack Staffing" and I didn't sign up for anything.

Speaker speaker_1: Uh, okay. So, that text message was most likely advising that as a new hire with OnTrack Staffing, you're eligible to enroll in the insurance benefits. Um, do you even-

Speaker speaker_2: What do you mean On- On T- OnTrack Staffing? Is that wha- wha- I- I've never heard of OnTrack Staffing.

Speaker speaker_1: Okay. So, what it sounds like is that your phone number was accidentally put down as someone else's phone number, an employee of OnTrack Staffing. You can just reply "stop" to that text message and you'll re- you'll opt out of any future contact.

Speaker speaker_2: Okay. All right. Thank you.

Speaker speaker_1: Yep, have a good day.

Speaker speaker_2: Bye.