

Transcript: Chris Sofield (deactivated)-5393104379527168-6587627847761920

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you, thank you for calling Benefits on a Card., this is Chris. How can I help you today? Yeah, I'm an employee at Surge and I just, I just wanted to make sure I'm not getting auto-enrolled into insurance, 'cause I already have insurance through my wife's work. Okay. Um, what, uh, what, what's the last four of your Social so I can locate your file? It's 6353. Your first and last name? Shaun, S-H-A-U-N. Knip, K-N-I-P. All right, Mr. Knip, could you verify your address and your date of birth for me please? Uh, my address is 28 Western Avenue, North Ohio 43055. All right, and the date of birth? 09/24/1980. Okay. We have a pho, uh, phone on file for you, it's 965-5420, is that correct? Yeah, that's mine. Okay. Moving on up. All right, I have you opted out of automatic enrollment, you're good to go. Anything else? That's it, buddy. All right, well if that's everything, thanks again for calling. Have a wonderful day. You too.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you, thank you for calling Benefits on a Card., this is Chris. How can I help you today?

Speaker speaker_2: Yeah, I'm an employee at Surge and I just, I just wanted to make sure I'm not getting auto-enrolled into insurance, 'cause I already have insurance through my wife's work.

Speaker speaker_1: Okay. Um, what, uh, what, what's the last four of your Social so I can locate your file?

Speaker speaker_2: It's 6353.

Speaker speaker_1: Your first and last name?

Speaker speaker_2: Shaun, S-H-A-U-N. Knip, K-N-I-P.

Speaker speaker_1: All right, Mr. Knip, could you verify your address and your date of birth for me please?

Speaker speaker_2: Uh, my address is 28 Western Avenue, North Ohio 43055.

Speaker speaker_1: All right, and the date of birth?

Speaker speaker_2: 09/24/1980.

Speaker speaker_1: Okay. We have a pho, uh, phone on file for you, it's 965-5420, is that correct?

Speaker speaker_2: Yeah, that's mine.

Speaker speaker_1: Okay. Moving on up. All right, I have you opted out of automatic enrollment, you're good to go. Anything else?

Speaker speaker_2: That's it, buddy.

Speaker speaker_1: All right, well if that's everything, thanks again for calling. Have a wonderful day.

Speaker speaker_2: You too.