

Transcript: Chris Sofield (deactivated)-5357452021776384-5303565785022464

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits and a Card, this is Chris. How can I help you today? Hi, um, do you guys handle like the... oh my god, the InsurePlus and Enhance, or are you guys the Stay Healthy side of things? So, we're the... okay, Benefits and a Card is the plan administrator for the staffing company. We are neither American Public Life nor 90 Degree Benefits, of which those- Got it, got it. ... would be the ones that handle the, uh, the actual coverage-related questions for those plans. Okay. Um, can I be transferred to whoever is doing the Stay Healthy, please? Stay Healthy, yes, that would be 90 Degree Benefits. Um, I can, I can transfer you there and I can also give you their number so y- if you need to, you can get in contact with them directly. Let me know when you're ready. Um, you can just transfer me. Okay. When I transfer you, make sure, make sure to press option one to get to the correct department, okay? Okay, thank you. Thank you. Have a good day.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits and a Card, this is Chris. How can I help you today?

Speaker speaker_2: Hi, um, do you guys handle like the... oh my god, the InsurePlus and Enhance, or are you guys the Stay Healthy side of things?

Speaker speaker_1: So, we're the... okay, Benefits and a Card is the plan administrator for the staffing company. We are neither American Public Life nor 90 Degree Benefits, of which those-

Speaker speaker_2: Got it, got it.

Speaker speaker_1: ... would be the ones that handle the, uh, the actual coverage-related questions for those plans.

Speaker speaker_2: Okay. Um, can I be transferred to whoever is doing the Stay Healthy, please?

Speaker speaker_1: Stay Healthy, yes, that would be 90 Degree Benefits. Um, I can, I can transfer you there and I can also give you their number so y- if you need to, you can get in contact with them directly. Let me know when you're ready.

Speaker speaker_2: Um, you can just transfer me.

Speaker speaker_1: Okay. When I transfer you, make sure, make sure to press option one to get to the correct department, okay?

Speaker speaker_2: Okay, thank you.

Speaker speaker_1: Thank you. Have a good day.