

## **Transcript: Chris Sofield (deactivated)-5330714002145280-5403281769578496**

### **Full Transcript**

Your call has been forwarded to an automated voice messaging system. Your call is being recorded for quality assurance purposes. Two, six, two, three, three, one, three, zero, two, eight is not available. At the tone, please record your message. When you've finished recording, you may hang up or press one for more options. Good afternoon. This message is for Roger Ross. This is Chris with Benefits on Call calling on behalf of Site Staffing, calling regarding a health insurance enrollment form that you submitted recently. You selected two levels of the VIP plan, both VIP Standard and VIP Plus, and you're only allowed to select one level of that plan. We need to verify which level you wish, you wish to enroll into. If you could, please give us a call back. We can be reached at 800-497-4856. We are open Monday through Friday, 8:00 AM to 8:00 PM Eastern. Until we hear back from you, we will be enrolling you into the lower level plan, the VIP Standard. Um, please get in contact with us if you wish to enroll into the higher level, the VIP Plus. You have 30 days from the date of your first check to get in contact with us. Thank you and have a wonderful day.

### **Conversation Format**

Speaker speaker\_0: Your call has been forwarded to an automated voice messaging system. Your call is being recorded for quality assurance purposes. Two, six, two, three, three, one, three, zero, two, eight is not available. At the tone, please record your message. When you've finished recording, you may hang up or press one for more options.

Speaker speaker\_1: Good afternoon. This message is for Roger Ross. This is Chris with Benefits on Call calling on behalf of Site Staffing, calling regarding a health insurance enrollment form that you submitted recently. You selected two levels of the VIP plan, both VIP Standard and VIP Plus, and you're only allowed to select one level of that plan. We need to verify which level you wish, you wish to enroll into. If you could, please give us a call back. We can be reached at 800-497-4856. We are open Monday through Friday, 8:00 AM to 8:00 PM Eastern. Until we hear back from you, we will be enrolling you into the lower level plan, the VIP Standard. Um, please get in contact with us if you wish to enroll into the higher level, the VIP Plus. You have 30 days from the date of your first check to get in contact with us. Thank you and have a wonderful day.