

Transcript: Chris Sofield

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits on a Card., this is Chris. How can I help you today? Yes, um, I had an employer and they automatically signed me up for your health insurance program, but I wanted to opt out of it. Okay. What staffing company do you work with? Uh, American Staffing Corp. Okay. And the last four of your Social? 0765. Okay. And you said, Amer- American Staff Corps? Yeah. Okay. Okay, it doesn't w- uh, so it looks like we'll need to create that file in order to opt you out of their insurance, um, 'cause we don't have any files with that information here. In order to get that file created, I'm gonna need to get some more information from you starting with I will need your full Social at this time. Okay, um, could I actually call tomorrow to do that? I'm- I have an appointment here in- I gotta go in like five minutes. Um, will it take longer than that? It shouldn't, no. I just need, I just need- Okay. ... to grab your information real quick. Okay. What was that you needed? Uh, your full Social? 401-37-0765. All right. First and last name? Paul Ensinger. Spell your last name for me real quick? E-N-S-I-M-A-G-E-R. Thank you. Current mailing address? 409 North Ridge Avenue, Sand Springs, Oklahoma 74063. Thank you. Date of birth? October 10th, 1988. And then good phone number. Uh, 918-519-4493. All right. That's all I needed, you're good to go. Anything else? All right. Thank you, sir. That'll be it. No problem. Thanks for calling, have a good day. Bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits on a Card., this is Chris. How can I help you today?

Speaker speaker_2: Yes, um, I had an employer and they automatically signed me up for your health insurance program, but I wanted to opt out of it.

Speaker speaker_1: Okay. What staffing company do you work with?

Speaker speaker_2: Uh, American Staffing Corp.

Speaker speaker_1: Okay. And the last four of your Social?

Speaker speaker_2: 0765.

Speaker speaker_1: Okay. And you said, Amer- American Staff Corps?

Speaker speaker_2: Yeah.

Speaker speaker_1: Okay. Okay, it doesn't w- uh, so it looks like we'll need to create that file in order to opt you out of their insurance, um, 'cause we don't have any files with that information here. In order to get that file created, I'm gonna need to get some more information from you starting with I will need your full Social at this time.

Speaker speaker_2: Okay, um, could I actually call tomorrow to do that? I'm- I have an appointment here in- I gotta go in like five minutes. Um, will it take longer than that?

Speaker speaker_1: It shouldn't, no. I just need, I just need-

Speaker speaker_2: Okay.

Speaker speaker_1: ... to grab your information real quick.

Speaker speaker_2: Okay. What was that you needed?

Speaker speaker_1: Uh, your full Social?

Speaker speaker_2: 401-37-0765.

Speaker speaker_1: All right. First and last name?

Speaker speaker_2: Paul Ensinger.

Speaker speaker_1: Spell your last name for me real quick?

Speaker speaker_2: E-N-S-I-M-A-G-E-R.

Speaker speaker_1: Thank you. Current mailing address?

Speaker speaker_2: 409 North Ridge Avenue, Sand Springs, Oklahoma 74063.

Speaker speaker_1: Thank you. Date of birth?

Speaker speaker_2: October 10th, 1988.

Speaker speaker_1: And then good phone number.

Speaker speaker_2: Uh, 918-519-4493.

Speaker speaker_1: All right. That's all I needed, you're good to go. Anything else?

Speaker speaker_2: All right. Thank you, sir. That'll be it.

Speaker speaker_1: No problem. Thanks for calling, have a good day.

Speaker speaker_2: Bye.