

## **Transcript: Chris Sofield**

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### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits . This is Chris. How can I help you day? Um, I received a message, um, saying that my opportunity to enroll in benefits for Partners Personnel. Okay. Yeah. We're the plan administrator for the health insurance benefits for Partners Personnel. Were you looking to enroll into those at this time? Say that again? We are the plan administrator for health insurance benefits for Partners Personnel. Were you looking to enroll into those at this time? Uh, you said health benefits? Health insurance benefits, so like medical, vision, dental, things like that. Oh, no. I wasn't looking... I thought it was more like paid time off, protected time off, stuff like that. No, nothing like that, ma'am. Oh, okay. Well, no thank you. All right. Have a good day. You, too.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Thank you for calling Benefits . This is Chris. How can I help you day?

Speaker speaker\_2: Um, I received a message, um, saying that my opportunity to enroll in benefits for Partners Personnel.

Speaker speaker\_1: Okay. Yeah. We're the plan administrator for the health insurance benefits for Partners Personnel. Were you looking to enroll into those at this time?

Speaker speaker\_2: Say that again?

Speaker speaker\_1: We are the plan administrator for health insurance benefits for Partners Personnel. Were you looking to enroll into those at this time?

Speaker speaker\_2: Uh, you said health benefits?

Speaker speaker\_1: Health insurance benefits, so like medical, vision, dental, things like that.

Speaker speaker\_2: Oh, no. I wasn't looking... I thought it was more like paid time off, protected time off, stuff like that.

Speaker speaker\_1: No, nothing like that, ma'am.

Speaker speaker\_2: Oh, okay. Well, no thank you.

Speaker speaker\_1: All right. Have a good day.

Speaker speaker\_2: You, too.