

## **Transcript: Chris Sofield**

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### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. This is Chris. How can I help you today? Yes. So I got the message about my, uh, to enroll in, like, benefits. Okay. Yeah. We're a plan administrator for health insurance benefits for staffing companies. Do you work with a staffing company? Yes. Okay. And what staffing company do you work with? Partners Personnel. Okay. Yeah, so we offer... We partner with, uh, Partners Personnel to offer their health insurance benefits. Were you looking to enroll in a health insurance at this time? Uh, how much... Do you know how much do they deduct from my paycheck? Um, that's going to com- that's going to depend completely on what plans you select, how many plans you select and who all you cover on the plans. Um, I can't, I can't just give you a ballpark number because it could be anywhere from just a couple of dollars a week to over \$100 a week. Um... Oh, okay. If, if it might help you out, kind of figure out what's going to work out best for you, I can send you an information pack and it goes over Partners Benefits, gives me, gives you an idea of what's available ha- and, and gives information on how much they'll cost out of your check every week. Yeah. Can you do that please? Yeah, can, uh, just need your email address, sir. It is Lucero, L-U-C-E-R-O alex021@gmail.com. Luceroalex021@gmail.com. Got it. I'll send that on over to you. This is coming from info at Benefits in a Card. If you don't see this in your inbox, just check your spam folder. Might have gotten filtered there. Give that a read through and then if you feel like enrolling, just give us a call back. Okay, perfect. Thank you. You're welcome. Thanks for calling and have a wonderful day. You too. Bye-bye.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: This is Chris. How can I help you today?

Speaker speaker\_2: Yes. So I got the message about my, uh, to enroll in, like, benefits.

Speaker speaker\_1: Okay. Yeah. We're a plan administrator for health insurance benefits for staffing companies. Do you work with a staffing company?

Speaker speaker\_2: Yes.

Speaker speaker\_1: Okay. And what staffing company do you work with?

Speaker speaker\_2: Partners Personnel.

Speaker speaker\_1: Okay. Yeah, so we offer... We partner with, uh, Partners Personnel to offer their health insurance benefits. Were you looking to enroll in a health insurance at this time?

Speaker speaker\_2: Uh, how much... Do you know how much do they deduct from my paycheck?

Speaker speaker\_1: Um, that's going to com- that's going to depend completely on what plans you select, how many plans you select and who all you cover on the plans. Um, I can't, I can't just give you a ballpark number because it could be anywhere from just a couple of dollars a week to over \$100 a week. Um...

Speaker speaker\_2: Oh, okay.

Speaker speaker\_1: If, if it might help you out, kind of figure out what's going to work out best for you, I can send you an information pack and it goes over Partners Benefits, gives me, gives you an idea of what's available ha- and, and gives information on how much they'll cost out of your check every week.

Speaker speaker\_2: Yeah. Can you do that please?

Speaker speaker\_1: Yeah, can, uh, just need your email address, sir.

Speaker speaker\_2: It is Lucero, L-U-C-E-R-O alex021@gmail.com.

Speaker speaker\_1: Luceroalex021@gmail.com. Got it. I'll send that on over to you. This is coming from info at Benefits in a Card. If you don't see this in your inbox, just check your spam folder. Might have gotten filtered there. Give that a read through and then if you feel like enrolling, just give us a call back.

Speaker speaker\_2: Okay, perfect. Thank you.

Speaker speaker\_1: You're welcome. Thanks for calling and have a wonderful day.

Speaker speaker\_2: You too. Bye-bye.