

## Transcript: Chris Sofield

(deactivated)-5255838024286208-5276436687437824

### Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits on a Card, this is Chris. How can I help you today? Um, actually, I, I received that, um, text twice. I just wanted to call and see, like, what it was about. 'Cause it says, like, after 30 days, I need to enroll for benefits. So, I have no idea- Okay. ... what that is. That's why I wanted to know. Okay. We're a plan administrator for health insurance- Okay. ... benefits for staffing companies. Do you work with a staffing company? Okay. I work with, um, Partner Personal. Okay. Yeah, all that is is letting you know that you're eligible to enroll in a health insurance if you wish to do so. If you don't want to, you can- Uh-huh. ... just ignore it. Okay. Sounds good. All right. Anything else? Nope, that's it. Thank you. You're welcome. Thanks for calling and have a good day. Yep. Yeah, thank you. You're welcome. Bye now.

### Conversation Format

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Thank you for calling Benefits on a Card, this is Chris. How can I help you today?

Speaker speaker\_2: Um, actually, I, I received that, um, text twice. I just wanted to call and see, like, what it was about. 'Cause it says, like, after 30 days, I need to enroll for benefits. So, I have no idea-

Speaker speaker\_1: Okay.

Speaker speaker\_2: ... what that is. That's why I wanted to know.

Speaker speaker\_1: Okay. We're a plan administrator for health insurance-

Speaker speaker\_2: Okay.

Speaker speaker\_1: ... benefits for staffing companies. Do you work with a staffing company?

Speaker speaker\_2: Okay. I work with, um, Partner Personal.

Speaker speaker\_1: Okay. Yeah, all that is is letting you know that you're eligible to enroll in a health insurance if you wish to do so. If you don't want to, you can-

Speaker speaker\_2: Uh-huh.

Speaker speaker\_1: ... just ignore it.

Speaker speaker\_2: Okay. Sounds good.

Speaker speaker\_1: All right. Anything else?

Speaker speaker\_2: Nope, that's it. Thank you.

Speaker speaker\_1: You're welcome. Thanks for calling and have a good day.

Speaker speaker\_2: Yep. Yeah, thank you.

Speaker speaker\_1: You're welcome. Bye now.