

Transcript: Chris Sofield

(deactivated)-5230009146458112-5372152766840832

Full Transcript

Thank you for calling Benefits on a Card, this is Chris. How can I help you today? Hold on a minute. Huh? Hello, thank you for calling Benefits on a Card. This is Chris. How can I help you today? How can I help you today? Yeah, I'm calling... Your name. Yeah, how you doing? How you doing? I'm doing all right, sir. And yourself? I'm good. I'm good. I'm good. Okay, that's good. How can I help you today, sir? Um, yeah, I was calling to make sure I was covered. Like I have... I got a, a text from you all to call this number for coverage and some insurance. Okay, yes, sir. I was calling to see if you were covered or... Yeah, okay. So you're calling to see if you... Uh, to just confirm if you have insurance benefits through your company or not? Yeah, yeah, yeah. Uh-huh. O- Okay. What staffing company do you work with? Uh, MAU. And the last four of your social? AALC. And your first and last name? Lanancy for Smith. All right. Mr. Smith, could you verify your address and date of birth, please? Uh, 1330 Silver Street Road and 9-16-66. And the rest of the address? I need the city, state and zip code as well, sir. Uh, Silver... Silver City, South Carolina, 29145. Thank you. The phone number on file, 803-271-6721. Is that correct? That is. All right. Yes, sir. I am showing that you're currently enrolled in the insurance benefits. All right. Thank you much. You're welcome. Thanks for calling. Have a good day. Oh, oh, all right. All right.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits on a Card, this is Chris. How can I help you today?

Speaker speaker_1: Hold on a minute. Huh?

Speaker speaker_0: Hello, thank you for calling Benefits on a Card. This is Chris. How can I help you today?

Speaker speaker_2: How can I help you today?

Speaker speaker_1: Yeah, I'm calling... Your name. Yeah, how you doing? How you doing?

Speaker speaker_0: I'm doing all right, sir. And yourself?

Speaker speaker_1: I'm good. I'm good. I'm good.

Speaker speaker_0: Okay, that's good. How can I help you today, sir?

Speaker speaker_1: Um, yeah, I was calling to make sure I was covered. Like I have... I got a, a text from you all to call this number for coverage and some insurance.

Speaker speaker_0: Okay, yes, sir.

Speaker speaker_1: I was calling to see if you were covered or...

Speaker speaker_0: Yeah, okay. So you're calling to see if you... Uh, to just confirm if you have insurance benefits through your company or not?

Speaker speaker_1: Yeah, yeah, yeah. Uh-huh.

Speaker speaker_0: O- Okay. What staffing company do you work with?

Speaker speaker_1: Uh, MAU.

Speaker speaker_0: And the last four of your social?

Speaker speaker_1: AALC.

Speaker speaker_0: And your first and last name?

Speaker speaker_1: Lanancy for Smith.

Speaker speaker_0: All right. Mr. Smith, could you verify your address and date of birth, please?

Speaker speaker_1: Uh, 1330 Silver Street Road and 9-16-66.

Speaker speaker_0: And the rest of the address? I need the city, state and zip code as well, sir.

Speaker speaker_1: Uh, Silver... Silver City, South Carolina, 29145.

Speaker speaker_0: Thank you. The phone number on file, 803-271-6721. Is that correct?

Speaker speaker_1: That is.

Speaker speaker_0: All right. Yes, sir. I am showing that you're currently enrolled in the insurance benefits.

Speaker speaker_1: All right. Thank you much.

Speaker speaker_0: You're welcome. Thanks for calling. Have a good day.

Speaker speaker_1: Oh, oh, all right. All right.