

Transcript: Chris Sofield

(deactivated)-5224616886747136-6443103151931392

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits on a Card. This is Chris. How can I help you today? Yeah, it's Chris . I work at, uh, WAG through Wagner, and right now I get my benefits right now, but they're gonna hire me first of part of, uh, it's the last part of December, first part of January. So what I need to do this part about my business already to leave where they are? So let me make sure I'm understanding your question correctly. So you're, you currently have insurance benefits through Wagner Staffing. Right. But you're going, but you're going to be hired onto the- Right. ... assignment they gave you- Correct. ... and you want to know what happens to your insurance at that point? Right. I mean, you know what I mean? Uh, of course, when I go to WAG, I have their research policies of all medical policy at all. But right now, do I need to leave it the way it is? Yeah. So, um, like as, as long as you're working through Wagner, you'll still have your insurance through Wagner as long as you're receiving your paychecks from them. Um- Right. Do I need, do I need to update anything right now or leave it the way it is? Yeah, yeah, if, if you, if you leave everything as is, it'll just roll over for however long you're at Wagner. Okay. Because they said, uh, already, uh, my name's already in HR already waiting for me to do, uh, uh, do the rest of my couple more hours. And, uh, they said, uh, probably the late December or early January. Yeah. So, um, yeah, if you're already enrolled, then yeah, you don't, you don't really need to do anything else. Um, because I know that their open enrollment started yesterday, but if you already had coverage before open enrollment started, it'll just roll over. Okay. That's so because, I mean, 'cause then, uh, come... When I go full-time WAG now, the medical, the benefits of WAG will cease, correct? Yeah, once you're no longer on WAG's payroll, the insurance from them will eventually terminate. Yes, sir. All right. That's great then do I have life insurance through Wagner? I'll have to check. What's the last four of your social? 6342. And your first and last name? Bud Jenkins. All right, Mr. Jenkins, can you verify your address and date of birth, please? Yeah. January 13th, 1952. Address 1386 Harris Road, Marshall, Georgia, zip 343. Thank you. Phone on file: 678-231-1023. Yes, sir. All right. Yes, I do show that you have life insurance through Wagner. Uh, how much is that? Uh, it is a \$20,000 policy. Okay. Is, uh, is my wife covered? Uh, yes, she's covered for \$2,500. How much? \$2,500. \$2,500. Okay. All right. Okay. All right. Can I increase that or, uh... Uh, no, that, that's a set policy. Okay. All right. Okay. All right. Thank you. You're welcome. So I'm good to go then right now, though, right? Yes, sir. All right. Thank you, sir. You have a good night. Take care. You as well. Thanks for calling.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits on a Card. This is Chris. How can I help you today?

Speaker speaker_2: Yeah, it's Chris . I work at, uh, WAG through Wagner, and right now I get my benefits right now, but they're gonna hire me first of part of, uh, it's the last part of December, first part of January. So what I need to do this part about my business already to leave where they are?

Speaker speaker_1: So let me make sure I'm understanding your question correctly. So you're, you currently have insurance benefits through Wagner Staffing.

Speaker speaker_2: Right.

Speaker speaker_1: But you're going, but you're going to be hired onto the-

Speaker speaker_2: Right.

Speaker speaker_1: ... assignment they gave you-

Speaker speaker_2: Correct.

Speaker speaker_1: ... and you want to know what happens to your insurance at that point?

Speaker speaker_2: Right. I mean, you know what I mean? Uh, of course, when I go to WAG, I have their research policies of all medical policy at all. But right now, do I need to leave it the way it is?

Speaker speaker_1: Yeah. So, um, like as, as long as you're working through Wagner, you'll still have your insurance through Wagner as long as you're receiving your paychecks from them. Um-

Speaker speaker_2: Right. Do I need, do I need to update anything right now or leave it the way it is?

Speaker speaker_1: Yeah, yeah, if, if you, if you leave everything as is, it'll just roll over for however long you're at Wagner.

Speaker speaker_2: Okay. Because they said, uh, already, uh, my name's already in HR already waiting for me to do, uh, uh, do the rest of my couple more hours. And, uh, they said, uh, probably the late December or early January.

Speaker speaker_1: Yeah. So, um, yeah, if you're already enrolled, then yeah, you don't, you don't really need to do anything else. Um, because I know that their open enrollment started yesterday, but if you already had coverage before open enrollment started, it'll just roll over.

Speaker speaker_2: Okay. That's so because, I mean, 'cause then, uh, come... When I go full-time WAG now, the medical, the benefits of WAG will cease, correct?

Speaker speaker_1: Yeah, once you're no longer on WAG's payroll, the insurance from them will eventually terminate. Yes, sir.

Speaker speaker_2: All right. That's great then do I have life insurance through Wagner?

Speaker speaker_1: I'll have to check. What's the last four of your social?

Speaker speaker_2: 6342.

Speaker speaker_1: And your first and last name?

Speaker speaker_2: Bud Jenkins.

Speaker speaker_1: All right, Mr. Jenkins, can you verify your address and date of birth, please?

Speaker speaker_2: Yeah. January 13th, 1952. Address 1386 Harris Road, Marshall, Georgia, zip 343.

Speaker speaker_1: Thank you. Phone on file: 678-231-1023.

Speaker speaker_2: Yes, sir.

Speaker speaker_1: All right. Yes, I do show that you have life insurance through Wagner.

Speaker speaker_2: Uh, how much is that?

Speaker speaker_1: Uh, it is a \$20,000 policy.

Speaker speaker_2: Okay. Is, uh, is my wife covered?

Speaker speaker_1: Uh, yes, she's covered for \$2,500.

Speaker speaker_2: How much?

Speaker speaker_1: \$2,500.

Speaker speaker_2: \$2,500. Okay. All right. Okay. All right. Can I increase that or, uh...

Speaker speaker_1: Uh, no, that, that's a set policy.

Speaker speaker_2: Okay. All right. Okay. All right. Thank you.

Speaker speaker_1: You're welcome.

Speaker speaker_2: So I'm good to go then right now, though, right?

Speaker speaker_1: Yes, sir.

Speaker speaker_2: All right. Thank you, sir. You have a good night. Take care.

Speaker speaker_1: You as well. Thanks for calling.