

## **Transcript: Chris Sofield (deactivated)-5209616192946176-6101384212037632**

### **Full Transcript**

This call is being recorded. Thank you for calling BeneFit. Hi, good afternoon. How may I get you started? This is Chris. Good afternoon. I'm just calling to check an email that I received from you guys. I just want to know what kind of benefits are you guys offering? Is this a health benefit? We're a plan adminis- Yeah, we're a plan administrator for health insurance benefits for various staffing companies. Uh, do you work with a staffing company, sir? Norstaffing. Okay, yeah. They just recently, uh, partnered with us to offer you guys health insurance benefits. Um, so... Oh, okay. Yeah, that's what that's about. All right, sounds good. If you're not interested, yeah, you can just disregard it. All right. No, I just wanted to make sure 'cause I was like, "What, what's this about?" All right, so I'll check the emails and see what, what, uh, what benefits I will receive from you guys, okay? All right. And I can click unenroll or decline online? Uh, yeah, you should be able to. Yes, sir. All right, thank you for your help. No problem. Thanks for calling and have a good day. All right. You too. You too. Bye. Bye.

### **Conversation Format**

Speaker speaker\_0: This call is being recorded.

Speaker speaker\_1: Thank you for calling BeneFit.

Speaker speaker\_2: Hi, good afternoon.

Speaker speaker\_1: How may I get you started? This is Chris.

Speaker speaker\_2: Good afternoon. I'm just calling to check an email that I received from you guys. I just want to know what kind of benefits are you guys offering? Is this a health benefit?

Speaker speaker\_0: We're a plan adminis- Yeah, we're a plan administrator for health insurance benefits for various staffing companies. Uh, do you work with a staffing company, sir?

Speaker speaker\_2: Norstaffing.

Speaker speaker\_0: Okay, yeah. They just recently, uh, partnered with us to offer you guys health insurance benefits. Um, so...

Speaker speaker\_2: Oh, okay.

Speaker speaker\_0: Yeah, that's what that's about.

Speaker speaker\_2: All right, sounds good.

Speaker speaker\_0: If you're not interested, yeah, you can just disregard it.

Speaker speaker\_2: All right. No, I just wanted to make sure 'cause I was like, "What, what's this about?" All right, so I'll check the emails and see what, what, uh, what benefits I will receive from you guys, okay?

Speaker speaker\_0: All right.

Speaker speaker\_2: And I can click unenroll or decline online?

Speaker speaker\_0: Uh, yeah, you should be able to. Yes, sir.

Speaker speaker\_2: All right, thank you for your help.

Speaker speaker\_0: No problem. Thanks for calling and have a good day.

Speaker speaker\_2: All right. You too. You too. Bye.

Speaker speaker\_0: Bye.