

Transcript: Chris Sofield (deactivated)-5201918093737984-4840788613709824

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits and a Card, this is Chris. How can I help you today? Hey. Um, I was calling because it said I will be automatically enrolled with MEC... T-E-L-R-X. And I was just calling to make the change to not be enrolled. Okay. What staffing company do you work with? Serge. And the last four of your social? 9954. All right. Your first and last name? Verneda Foster. Thank you. Ms. Foster, could you verify your address and your date of birth for me, please? 280 11th Street, 07-1904. And the rest of the address? I need the city, state and zip as well. Spartanburg, South Carolina 29301. Thank you. We have a phone on file of 864-612-6457. Mm-hmm. All right. I've got you opted out of the automatic enrollment, you're good to go. Anything else? All right, thank you. You're welcome.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits and a Card, this is Chris. How can I help you today?

Speaker speaker_2: Hey. Um, I was calling because it said I will be automatically enrolled with MEC... T-E-L-R-X. And I was just calling to make the change to not be enrolled.

Speaker speaker_1: Okay. What staffing company do you work with?

Speaker speaker_2: Serge.

Speaker speaker_1: And the last four of your social?

Speaker speaker_2: 9954.

Speaker speaker_1: All right. Your first and last name?

Speaker speaker_2: Verneda Foster.

Speaker speaker_1: Thank you. Ms. Foster, could you verify your address and your date of birth for me, please?

Speaker speaker_2: 280 11th Street, 07-1904.

Speaker speaker_1: And the rest of the address? I need the city, state and zip as well.

Speaker speaker_2: Spartanburg, South Carolina 29301.

Speaker speaker_1: Thank you. We have a phone on file of 864-612-6457.

Speaker speaker_2: Mm-hmm.

Speaker speaker_1: All right. I've got you opted out of the automatic enrollment, you're good to go. Anything else?

Speaker speaker_2: All right, thank you.

Speaker speaker_1: You're welcome.