

Transcript: Chris Sofield (deactivated)-5188010047913984-6372758388785152

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits and a Card, this is Chris. How can I help you today? Hello. Uh, my name is Abdi. Uh, so I see you are miscall, so ■...Abdi. So- Okay. So we are a plan administrator for health insurance benefits, and that may have been an automated call to remind you that, um, one of the staffing companies that we support may be going into open enrollment and, and our system recognizes that you may work for them. Um, what... Do you work with a staffing company, sir? A staffing? Yeah. Do you work with a staffing company? Uh, not now. Definitely before, but before I was being- Okay. Okay, so if you're not with a staffing company, then it's possible that your phone number was accidentally put down as someone else's. You can just disregard the contact. So, uh, you want to ■... help? N- we... If you do not work with a staffing company, then the call does not apply to you, so we, we wouldn't be able to help you. Your phone number was, was put in in... as an, as an- Oh. ... mistake. Oh, okay. Thank you. Uh, okay. Have a good day. Okay, you too.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits and a Card, this is Chris. How can I help you today?

Speaker speaker_2: Hello. Uh, my name is Abdi. Uh, so I see you are miscall, so ■...Abdi. So-

Speaker speaker_1: Okay. So we are a plan administrator for health insurance benefits, and that may have been an automated call to remind you that, um, one of the staffing companies that we support may be going into open enrollment and, and our system recognizes that you may work for them. Um, what... Do you work with a staffing company, sir?

Speaker speaker_2: A staffing?

Speaker speaker_1: Yeah. Do you work with a staffing company?

Speaker speaker_2: Uh, not now. Definitely before, but before I was being-

Speaker speaker_1: Okay. Okay, so if you're not with a staffing company, then it's possible that your phone number was accidentally put down as someone else's. You can just disregard the contact.

Speaker speaker_2: So, uh, you want to ■... help?

Speaker speaker_1: N- we... If you do not work with a staffing company, then the call does not apply to you, so we, we wouldn't be able to help you. Your phone number was, was put in in... as an, as an-

Speaker speaker_2: Oh.

Speaker speaker_1: ... mistake.

Speaker speaker_2: Oh, okay. Thank you. Uh, okay.

Speaker speaker_1: Have a good day.

Speaker speaker_2: Okay, you too.