

Transcript: Chris Sofield

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits and a Card. This is Chris. How can I help you today? Hi. Um, do you do anything... Uh, do you just do benefits, or do you do payroll as well? We only do, um, insurance benefits. We have nothing to do with payroll. Do you have their number? No, ma'am. Okay. Um, I needed to... You guys have been emailing me and mailing me to make sure we on the same page regarding my, um, benefits. Okay. Uh, one moment. Do they offer, uh, medical and dental, or is it only for full time? What staffing company do you work with? Um, Elora. Elora's the name of the staffing company? Um... I don't think it's a staffing company. Then I'm not sure how you got this phone number. We partner with staffing companies who offer their temporary, uh, employees insurance benefits. If you're hired on i- if you're hired on at any sort of company, then we, we, we wouldn't be able to help you at all. Oh, so you with, um, HHS? Uh, HSS? Yeah, we partner with HSS, yes. Okay, so that's what it is. Yeah. Okay. Nevermind. Thank you. All right. You're welcome. Okay. Have a good day. Bye-bye. You too. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits and a Card. This is Chris. How can I help you today?

Speaker speaker_2: Hi. Um, do you do anything... Uh, do you just do benefits, or do you do payroll as well?

Speaker speaker_1: We only do, um, insurance benefits. We have nothing to do with payroll.

Speaker speaker_2: Do you have their number?

Speaker speaker_1: No, ma'am.

Speaker speaker_2: Okay. Um, I needed to... You guys have been emailing me and mailing me to make sure we on the same page regarding my, um, benefits.

Speaker speaker_1: Okay. Uh, one moment.

Speaker speaker_2: Do they offer, uh, medical and dental, or is it only for full time?

Speaker speaker_1: What staffing company do you work with?

Speaker speaker_2: Um, Elora.

Speaker speaker_1: Elora's the name of the staffing company?

Speaker speaker_2: Um... I don't think it's a staffing company.

Speaker speaker_1: Then I'm not sure how you got this phone number. We partner with staffing companies who offer their temporary, uh, employees insurance benefits. If you're hired on i- if you're hired on at any sort of company, then we, we, we wouldn't be able to help you at all.

Speaker speaker_2: Oh, so you with, um, HHS?

Speaker speaker_1: Uh, HSS? Yeah, we partner with HSS, yes.

Speaker speaker_2: Okay, so that's what it is. Yeah. Okay. Nevermind. Thank you.

Speaker speaker_1: All right. You're welcome.

Speaker speaker_2: Okay.

Speaker speaker_1: Have a good day.

Speaker speaker_2: Bye-bye. You too. Bye-bye.