

Transcript: Chris Sofield

(deactivated)-5160152080269312-6555489323925504

Full Transcript

Your call has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Hi. Good afternoon. This message is for Shawna Edwards. This is Chris with Benefits in a Card calling on behalf of Creative Circle. You and I have spoken, I believe yesterday, regarding, uh, re-enrolling into the insurance po-policy that you had canceled. Um, and we... W-When I had done so, we had a couple of questions regarding... Just, like, making sure that the, uh, policy would stay the same and if there were gonna be any gaps. Um, so looking into it, uh, as we stated... Or as I believe I stated yesterday, there is pos-... There is the possibility that there may be a gap, uh, just because we had already sent out to, uh, zer-... To stop any deductions. Um, so that may process before they can start processing deductions again. Um, but it should be the same policy number as far as we... As far as I've been told and w-we can glean, um, there should be no change in the policy number, so the policy usable today is still going to be usable once everything go-... Like, once everything goes through. Uh, policy number... Um, unfortunately the di-... The digital copy of the ID card is not available at this time, but I do at least have the policy number. That is 02558617. Again, that is 02558617, through American Public Life. And if the group number is needed, that is 70030. Again, if you need that group number, that is 70030. Um, if you have any further questions, feel free to call us back. Our number is 800-497-4856. We are open Monday through Friday, 8:00 AM to 8:00 PM Eastern. Thank you and have a wonderful day.

Conversation Format

Speaker speaker_0: Your call has been forwarded to voicemail.

Speaker speaker_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_0: The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker_2: Hi. Good afternoon. This message is for Shawna Edwards. This is Chris with Benefits in a Card calling on behalf of Creative Circle. You and I have spoken, I believe yesterday, regarding, uh, re-enrolling into the insurance po-policy that you had canceled. Um, and we... W-When I had done so, we had a couple of questions regarding... Just, like, making sure that the, uh, policy would stay the same and if there were gonna be any gaps. Um, so looking into it, uh, as we stated... Or as I believe I stated yesterday, there is pos-... There is

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