

## **Transcript: Chris Sofield**

**(deactivated)-5157631767298048-6413223177699328**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits and Card. This is Chris. How can I help you today? Yeah, um, I, uh, recently started a, um, job for American Staffing, and I wanted to decline the benefits that they offered to me. Okay. Um, can you confirm or clarify, uh, because we do work with two companies with very similar names like that. Uh-huh. Is it Amora Staff or American Staff Corps? American Staff Corps in Cardmore, Oklahoma. Okay. Thank you. And then let's see if we have a file for you. What's the last four of your Social? Um, six, zero, eight, six. And your first and last name? Uh, Bradley, B-R-A-D-L-E-Y. Hewitt, H-E-W-I-T-T. Okay. Does not look like we have that, uh, file on our system at this time. In order to get you opted out of their automatic enrollment, I will need to create that file. It's going to require- Okay. ... a little bit more information from you starting with I'll need your full Social at this time. Okay. It's, uh, four, four, four, eight, eight, six, zero, eight, six. Thank you. What is your current mailing address? It's, uh, 326 South Hickory, Nowata, N-O-W-A-T-A, Oklahoma, O-K-L-A-H-L-M-A, 74048. Thank you. Your date of birth? Uh, 08/03/1980. Thank you. And then finally, a good phone number for you. Uh, it'd be 918-440-8590. All right. Thank you. Got your file created and you've been opted out of American Staff Corps's automatic enrollment. Was there anything else I could help with? No, that'll do. I appreciate your time. No problem. Thanks for calling and have a wonderful day. Uh, thank you. All right. Bye now.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Thank you for calling Benefits and Card. This is Chris. How can I help you today?

Speaker speaker\_2: Yeah, um, I, uh, recently started a, um, job for American Staffing, and I wanted to decline the benefits that they offered to me.

Speaker speaker\_1: Okay. Um, can you confirm or clarify, uh, because we do work with two companies with very similar names like that.

Speaker speaker\_2: Uh-huh.

Speaker speaker\_1: Is it Amora Staff or American Staff Corps?

Speaker speaker\_2: American Staff Corps in Cardmore, Oklahoma.

Speaker speaker\_1: Okay. Thank you. And then let's see if we have a file for you. What's the last four of your Social?

Speaker speaker\_2: Um, six, zero, eight, six.

Speaker speaker\_1: And your first and last name?

Speaker speaker\_2: Uh, Bradley, B-R-A-D-L-E-Y. Hewitt, H-E-W-I-T-T.

Speaker speaker\_1: Okay. Does not look like we have that, uh, file on our system at this time. In order to get you opted out of their automatic enrollment, I will need to create that file. It's going to require-

Speaker speaker\_2: Okay.

Speaker speaker\_1: ... a little bit more information from you starting with I'll need your full Social at this time.

Speaker speaker\_2: Okay. It's, uh, four, four, four, eight, eight, six, zero, eight, six.

Speaker speaker\_1: Thank you. What is your current mailing address?

Speaker speaker\_2: It's, uh, 326 South Hickory, Nowata, N-O-W-A-T-A, Oklahoma, O-K-L-A-H-L-M-A, 74048.

Speaker speaker\_1: Thank you. Your date of birth?

Speaker speaker\_2: Uh, 08/03/1980.

Speaker speaker\_1: Thank you. And then finally, a good phone number for you.

Speaker speaker\_2: Uh, it'd be 918-440-8590.

Speaker speaker\_1: All right. Thank you. Got your file created and you've been opted out of American Staff Corps's automatic enrollment. Was there anything else I could help with?

Speaker speaker\_2: No, that'll do. I appreciate your time.

Speaker speaker\_1: No problem. Thanks for calling and have a wonderful day.

Speaker speaker\_2: Uh, thank you.

Speaker speaker\_1: All right. Bye now.