

Transcript: Chris Sofield

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits and a Card, this is Chris. How can I help you today? Yes, sir. I was calling... I work for Surge Staffing, through Surge Staffing, and I was calling to... They gave me this number to call to set up my insurance. But I was wondering if maybe y'all had a website I could go to, or do I do it over the phone? Uh, yeah. If you would prefer, there is a website. Um, you said it w- you were with Surge Staffing? Yes, sir. Okay. So if you go to mybiac.com/surgestaffing, uh, that should, um, that should be where you can view all the information for the benefits available as well as, uh, be able to enroll online if you wish to do so. Okay, sweet. That's what I needed, sir. All right. Anything else? My B-I-C... Mybiac.com/surgestaffing? Uh, mybiac.com/surgestaffing. [Mybiac.com/surgestaffing](http://mybiac.com/surgestaffing). Yes, sir. All righty. Thank you, sir. No problem. Thanks for calling, and have a good day. You too. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits and a Card, this is Chris. How can I help you today?

Speaker speaker_2: Yes, sir. I was calling... I work for Surge Staffing, through Surge Staffing, and I was calling to... They gave me this number to call to set up my insurance. But I was wondering if maybe y'all had a website I could go to, or do I do it over the phone?

Speaker speaker_1: Uh, yeah. If you would prefer, there is a website. Um, you said it w- you were with Surge Staffing?

Speaker speaker_2: Yes, sir.

Speaker speaker_1: Okay. So if you go to mybiac.com/surgestaffing, uh, that should, um, that should be where you can view all the information for the benefits available as well as, uh, be able to enroll online if you wish to do so.

Speaker speaker_2: Okay, sweet. That's what I needed, sir.

Speaker speaker_1: All right. Anything else?

Speaker speaker_2: My B-I-C... Mybiac.com/surgestaffing?

Speaker speaker_1: Uh, mybiac.com/surgestaffing.

Speaker speaker_2: Mybiac.com/surgestaffing.

Speaker speaker_1: Yes, sir.

Speaker speaker_2: All righty. Thank you, sir.

Speaker speaker_1: No problem. Thanks for calling, and have a good day.

Speaker speaker_2: You too. Bye-bye.