

Transcript: Chris Sofield (deactivated)-5110944604143616-6193793923072000

Full Transcript

Thank you for calling Benefits in a Card, this is Chris. How can I help you today? Hi, Chris. I called earlier and talked to Justin. Uh, I needed some verification information for my, uh, two, uh, children, uh, for the court-mandated, uh, insurance. I just need to provide you guys with the Social Security, uh, numbers. Okay. Uh, what staffing company do you work with? Nore Staffing. Nore. And the last four of your Social? 0606. And your first and last name? Benjamin Rodriguez. Thank you. One moment. Mr. Rodriguez- Mm-hmm. ... could you verify your address and date of birth? Uh, date of birth is 06/04/1978. My address is 1731 Howey Avenue, Number 510, and that's Sacramento, California 95825. Okay. We have a phone on file of 488-3270. That's correct. All right. Let's go ahead and get over to the screen. All right, and Benjamin Junior's Social? Yes, his is 532-71-4915. Thank you. And then... one moment. All right, and now Achilles? 118-45-8924. All right. Got those added on there. Anything else? Uh, nope, that's it. I just wanted to make sure that that gets all implemented so that they still have insurance and all that. No problem. Yeah, we're, we've got that enrollment set up, uh, good to go. Yeah, looks like we were just missing that, that Social information. Now that we've got that everyth- we've got everything we need. All right, thank you so much. I appreciate it. You're welcome. Thanks for calling. Bye now. Yes. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits in a Card, this is Chris. How can I help you today?

Speaker speaker_1: Hi, Chris. I called earlier and talked to Justin. Uh, I needed some verification information for my, uh, two, uh, children, uh, for the court-mandated, uh, insurance. I just need to provide you guys with the Social Security, uh, numbers.

Speaker speaker_0: Okay. Uh, what staffing company do you work with?

Speaker speaker_1: Nore Staffing.

Speaker speaker_0: Nore. And the last four of your Social?

Speaker speaker_1: 0606.

Speaker speaker_0: And your first and last name?

Speaker speaker_1: Benjamin Rodriguez.

Speaker speaker_0: Thank you. One moment. Mr. Rodriguez-

Speaker speaker_1: Mm-hmm.

Speaker speaker_0: ... could you verify your address and date of birth?

Speaker speaker_1: Uh, date of birth is 06/04/1978. My address is 1731 Howey Avenue, Number 510, and that's Sacramento, California 95825.

Speaker speaker_0: Okay. We have a phone on file of 488-3270.

Speaker speaker_1: That's correct.

Speaker speaker_0: All right. Let's go ahead and get over to the screen. All right, and Benjamin Junior's Social?

Speaker speaker_1: Yes, his is 532-71-4915.

Speaker speaker_0: Thank you. And then... one moment. All right, and now Achilles?

Speaker speaker_1: 118-45-8924.

Speaker speaker_0: All right. Got those added on there. Anything else?

Speaker speaker_1: Uh, nope, that's it. I just wanted to make sure that that gets all implemented so that they still have insurance and all that.

Speaker speaker_0: No problem. Yeah, we're, we've got that enrollment set up, uh, good to go. Yeah, looks like we were just missing that, that Social information. Now that we've got that everyth- we've got everything we need.

Speaker speaker_1: All right, thank you so much. I appreciate it.

Speaker speaker_0: You're welcome. Thanks for calling. Bye now.

Speaker speaker_1: Yes. Bye-bye.