

## **Transcript: Chris Sofield (deactivated)-5073782285746176-4794870112665600**

### **Full Transcript**

Your call may be monitored or recorded -- Hi, this is Renee. I can't make it to the phone right now, but leave a message and I'll get back to you as soon as I can. Thanks. Hi. Good afternoon. This message is for Sally Renee Cowell. This is Chris with Benefits on a Card calling on behalf of Surge Staffing, returning a voicemail that was left with us over the Thanksgiving holiday. Um, we're, uh, something regarding seeing possible deductions for insurance, uh, benefits out of your checks. At this time, we're not showing that you are currently enrolled in any insurance benefits through Surge Staffing, so no deductions should be happening for insurance purposes. If you have any questions regarding anything related to your check, you may want to get in contact with Surge Staffing and speak with their payroll team. We do know that Surge automatically enrolls new hires into a health insurance plan 30 days after your first check. From what I can tell, it does not look like that's happened yet. If you wish to opt out of this and make sure that you are not enrolled into any insurance, please give us a call back as soon as possible. Our number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern. Thank you and have a wonderful day.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded --

Speaker speaker\_1: Hi, this is Renee. I can't make it to the phone right now, but leave a message and I'll get back to you as soon as I can. Thanks.

Speaker speaker\_2: Hi. Good afternoon. This message is for Sally Renee Cowell. This is Chris with Benefits on a Card calling on behalf of Surge Staffing, returning a voicemail that was left with us over the Thanksgiving holiday. Um, we're, uh, something regarding seeing possible deductions for insurance, uh, benefits out of your checks. At this time, we're not showing that you are currently enrolled in any insurance benefits through Surge Staffing, so no deductions should be happening for insurance purposes. If you have any questions regarding anything related to your check, you may want to get in contact with Surge Staffing and speak with their payroll team. We do know that Surge automatically enrolls new hires into a health insurance plan 30 days after your first check. From what I can tell, it does not look like that's happened yet. If you wish to opt out of this and make sure that you are not enrolled into any insurance, please give us a call back as soon as possible. Our number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern. Thank you and have a wonderful day.