Transcript: Chris Sofield (deactivated)-5070104302141440-5741347493855232

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Card. This is Chris. How can I help you today? Yeah. I keep getting texts from this, "I work for Par- Partners Personnel." Okay. What does the text say, sir? Well, apply... "I have 30 days to apply for my benefits." Okay. So yeah, that's just advising that you are eligible for health insurance benefits from Partners Personnel if you wish to enroll into those. If you don't want to enroll, you can just disregard. Okay. It says I have 30 days? Yeah. So- Does it start at my paycheck? So you have 30 days from the date of your first paycheck as your eligibility window to enroll into any health insurance benefits, like medical, dental, vision and things like that. If you don't want those insurance benefits, you can just disregard the text message that you received. Okay then. And w- who do we find out about the rate on that? Like, for example my dental. Um, yeah. Okay, so if you would, uh, if you would like information on the benefits, uh, you said it was through Partners Personnel? Yeah. Um, I can... If you want to provide me with an email address, I can send you an information packet, uh, with all their benefits information, uh, that goes over, like, what all's going to be covered, how much everything costs, so on and so forth. Yeah, I could do that. Okay. What's your email address, sir? It's, it's 7123 gjc@gmail.com. All right. This, this email is coming from info@benefitsinacard.com. If you don't see this in your inbox, just check your spam folder. It might have gotten filtered there. Just give that a read through and if you wish to enroll into any insurance benefits, just give us a call back. Thank you for your time. Have a good day. You as well. Thanks for calling. Bye now. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits in a Card. This is Chris. How can I help you today?

Speaker speaker_2: Yeah. I keep getting texts from this, "I work for Par- Partners Personnel."

Speaker speaker_1: Okay. What does the text say, sir?

Speaker speaker_2: Well, apply... "I have 30 days to apply for my benefits."

Speaker speaker_1: Okay. So yeah, that's just advising that you are eligible for health insurance benefits from Partners Personnel if you wish to enroll into those. If you don't want to enroll, you can just disregard.

Speaker speaker_2: Okay. It says I have 30 days?

Speaker speaker_1: Yeah. So-

Speaker speaker_2: Does it start at my paycheck?

Speaker speaker_1: So you have 30 days from the date of your first paycheck as your eligibility window to enroll into any health insurance benefits, like medical, dental, vision and things like that. If you don't want those insurance benefits, you can just disregard the text message that you received.

Speaker speaker_2: Okay then. And w- who do we find out about the rate on that? Like, for example my dental.

Speaker speaker_1: Um, yeah. Okay, so if you would, uh, if you would like information on the benefits, uh, you said it was through Partners Personnel?

Speaker speaker_2: Yeah.

Speaker speaker_1: Um, I can... If you want to provide me with an email address, I can send you an information packet, uh, with all their benefits information, uh, that goes over, like, what all's going to be covered, how much everything costs, so on and so forth.

Speaker speaker_2: Yeah, I could do that.

Speaker speaker_1: Okay. What's your email address, sir?

Speaker speaker_2: It's, it's 7123 gjc@gmail.com.

Speaker speaker_1: All right. This, this email is coming from info@benefitsinacard.com. If you don't see this in your inbox, just check your spam folder. It might have gotten filtered there. Just give that a read through and if you wish to enroll into any insurance benefits, just give us a call back.

Speaker speaker_2: Thank you for your time. Have a good day.

Speaker speaker_1: You as well. Thanks for calling. Bye now.

Speaker speaker_2: Bye-bye.