

Transcript: Chris Sofield

(deactivated)-5064591126085632-5165258381508608

Full Transcript

... phone number 470-538-9997 can't take your call now. At the tone, please record your message. When you've finished recording, simply hang up or press # for further options. Good afternoon. This message is for Terrence Jackson. This is Chris with Benefits and a Card calling on beha- on behalf of TRC Staffing, calling regarding a health insurance enrollment form that you filled out. Um, you selected that you wanted coverage for yourself and your spouse, but there is no spouse information on the pho- on the form that you submitted, uh, so we're unable to process it as requested. Please give us a call back with this information. Uh, we will need your spouse's first and last name, date of birth, and social security number to add them. We can be reached at 844-878-4531. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern. Please be aware we will be closed next Tuesday and Wednesday for Christmas and the following Tuesday and Wednesday for New Year's. Um, until we hear back from you, we will be downgrading all plans to employee only. If you wish to add your spouse on, you have 30 days from the date of your first check to contact us to do so. Thank you. Have a wonderful day.

Conversation Format

Speaker speaker_0: ... phone number 470-538-9997 can't take your call now. At the tone, please record your message. When you've finished recording, simply hang up or press # for further options.

Speaker speaker_1: Good afternoon. This message is for Terrence Jackson. This is Chris with Benefits and a Card calling on beha- on behalf of TRC Staffing, calling regarding a health insurance enrollment form that you filled out. Um, you selected that you wanted coverage for yourself and your spouse, but there is no spouse information on the pho- on the form that you submitted, uh, so we're unable to process it as requested. Please give us a call back with this information. Uh, we will need your spouse's first and last name, date of birth, and social security number to add them. We can be reached at 844-878-4531. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern. Please be aware we will be closed next Tuesday and Wednesday for Christmas and the following Tuesday and Wednesday for New Year's. Um, until we hear back from you, we will be downgrading all plans to employee only. If you wish to add your spouse on, you have 30 days from the date of your first check to contact us to do so. Thank you. Have a wonderful day.