

## **Transcript: Chris Sofield (deactivated)-4970945638875136-5290575024668672**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Good afternoon. Can I speak with Rajon Watley? Hello. Yes, this is me. Hi, Mr. Watley. My name is Chris. I'm with Benefits in a Card calling on behalf of Site Staffing. How are you doing today? I'm doing good. How are you? I'm doing well, thank you. Before we continue, this call is being recorded for quality assurance and training purposes. Okay. I'm calling regarding a health insurance enrollment form that you filled out a couple of days ago. Uh, you selected the option of employee only coverage but you didn't select any plans to enroll into. We were just calling to verify if you were looking to enroll into anything or not. Uh, no. No, thank you. Not at the time. Okay. Thank you. That's all we needed. Have a good day. Okay. You too. Thank you. Bye now.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Good afternoon. Can I speak with Rajon Watley?

Speaker speaker\_2: Hello. Yes, this is me.

Speaker speaker\_1: Hi, Mr. Watley. My name is Chris. I'm with Benefits in a Card calling on behalf of Site Staffing. How are you doing today?

Speaker speaker\_2: I'm doing good. How are you?

Speaker speaker\_1: I'm doing well, thank you. Before we continue, this call is being recorded for quality assurance and training purposes.

Speaker speaker\_2: Okay.

Speaker speaker\_1: I'm calling regarding a health insurance enrollment form that you filled out a couple of days ago. Uh, you selected the option of employee only coverage but you didn't select any plans to enroll into. We were just calling to verify if you were looking to enroll into anything or not.

Speaker speaker\_2: Uh, no. No, thank you. Not at the time.

Speaker speaker\_1: Okay. Thank you. That's all we needed. Have a good day.

Speaker speaker\_2: Okay. You too. Thank you.

Speaker speaker\_1: Bye now.