

Transcript: Chris Sofield

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Full Transcript

Thank you for calling 477-Card. This is Chris. How can I help you? Yeah. There, there... I was at work, but I just got this, uh, number on call, so I was wondering if it was trying to call me or contact me. I'm sorry, I'm having a hard time understanding what it is you're asking. I said, I was at work but when I got off work, I looked at my phone and got a number one-time call and it's a missed call or something. I wondered if it was trying to contact me. Okay. Uh, was there any sort of voice message left or anything like that? Uh, it had something about, um, benefits and stuff like that, in terms of benefits and stuff. Yes. So, we're a plan administrator for health insurance benefits for staffing companies. Okay. If we were trying to reach you, that's what it would be about. Do you work through a staffing company, sir? Yeah. Okay. What staffing company do you work with? Uh, Choice. Choice? That's the name of the staffing company? Yeah. I'm in Pennsylvania. Okay. So, that doesn't... We partner with companies all over the country, so knowing that it's in Pennsylvania unfortunately wouldn't help me. But we don't work with a company- Okay. ... called Choice. So, it may... Your, your number may have accidentally been put down as someone else's. You can just disregard it. Okay. Thank you. Have a good day. You too.

Conversation Format

Speaker speaker_0: Thank you for calling 477-Card. This is Chris. How can I help you?

Speaker speaker_1: Yeah. There, there... I was at work, but I just got this, uh, number on call, so I was wondering if it was trying to call me or contact me.

Speaker speaker_0: I'm sorry, I'm having a hard time understanding what it is you're asking.

Speaker speaker_1: I said, I was at work but when I got off work, I looked at my phone and got a number one-time call and it's a missed call or something. I wondered if it was trying to contact me.

Speaker speaker_0: Okay. Uh, was there any sort of voice message left or anything like that?

Speaker speaker_1: Uh, it had something about, um, benefits and stuff like that, in terms of benefits and stuff.

Speaker speaker_0: Yes. So, we're a plan administrator for health insurance benefits for staffing companies.

Speaker speaker_1: Okay.

Speaker speaker_0: If we were trying to reach you, that's what it would be about. Do you work through a staffing company, sir?

Speaker speaker_1: Yeah.

Speaker speaker_0: Okay. What staffing company do you work with?

Speaker speaker_1: Uh, Choice.

Speaker speaker_0: Choice? That's the name of the staffing company?

Speaker speaker_1: Yeah. I'm in Pennsylvania.

Speaker speaker_0: Okay. So, that doesn't... We partner with companies all over the country, so knowing that it's in Pennsylvania unfortunately wouldn't help me. But we don't work with a company-

Speaker speaker_1: Okay.

Speaker speaker_0: ... called Choice. So, it may... Your, your number may have accidentally been put down as someone else's. You can just disregard it.

Speaker speaker_1: Okay. Thank you.

Speaker speaker_0: Have a good day.

Speaker speaker_1: You too.