

Transcript: Chris Sofield (deactivated)-4953399051468800-6306538094641152

Full Transcript

Thank you for calling us today. This is Chris? How can I help? Hi, I'm calling to, uh, to opt out of, like, the insurance and stuff for Cert. Okay. Uh, what's the last four of your social? 1560. And your first and last name? Colton McCall. All right, Mr. McCall, could you verify your address and your date of birth for me? 501 Dunntown Road, Lot 59, and my birthday's 10/12/2002. And the rest of the address? I need the city, state and zip as well. Uh, Buff Mountain, Ohio 43311. Thank you. Phone number we have is 937-441-8268. Is that still correct? Yes, it is. All right. I've got you opted out of automatic enrollment. You're good to go. Anything else? Um, it didn't charge me or anything yet, did it? I'm not showing that you're currently enrolled in anything. All righty, thank you. You're welcome. Thanks again for calling and have a good day. You as well. Bye bye. Bye.

Conversation Format

Speaker speaker_0: Thank you for calling us today. This is Chris? How can I help?

Speaker speaker_1: Hi, I'm calling to, uh, to opt out of, like, the insurance and stuff for Cert.

Speaker speaker_0: Okay. Uh, what's the last four of your social?

Speaker speaker_1: 1560.

Speaker speaker_0: And your first and last name?

Speaker speaker_1: Colton McCall.

Speaker speaker_0: All right, Mr. McCall, could you verify your address and your date of birth for me?

Speaker speaker_1: 501 Dunntown Road, Lot 59, and my birthday's 10/12/2002.

Speaker speaker_0: And the rest of the address? I need the city, state and zip as well.

Speaker speaker_1: Uh, Buff Mountain, Ohio 43311.

Speaker speaker_0: Thank you. Phone number we have is 937-441-8268. Is that still correct?

Speaker speaker_1: Yes, it is.

Speaker speaker_0: All right. I've got you opted out of automatic enrollment. You're good to go. Anything else?

Speaker speaker_1: Um, it didn't charge me or anything yet, did it?

Speaker speaker_0: I'm not showing that you're currently enrolled in anything.

Speaker speaker_1: All righty, thank you.

Speaker speaker_0: You're welcome. Thanks again for calling and have a good day.

Speaker speaker_1: You as well. Bye bye.

Speaker speaker_0: Bye.