

Transcript: Chris Sofield

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits of the Card, this is Chris, how can I help you today? Yes, how you doing? I'm doing all right, sir. How about yourself? All right. Well, I was just calling because I got a text message. Okay. And it said somebody... that I was called. Okay. What exactly did the message say? It says, "Congratulations on your job with Sears. You will be auto... auto-enrolled in MEC Tex Rx with 30 days. Call the IC at this number to make changes for your winter clothes." Okay. All right. So, um, what that is, is that's just, uh, Search Staffing advising that as a new hire with them, they automatically enroll you into a medical insurance plan known as the MEC TeleRx plan which covers preventative care services and prescriptions through a program called FreeRx. All right. Um, if you do not want this insurance, or if you want to enroll into anything other than what they automatically enroll you into, you have 30 days from the date of your first check to get in contact with us to make your decision, like, let... make your request known. Um, if you don't want it, we can opt you out of it entirely. If you want something other than what they want... they just auto-enroll you into, you can do that as well. Completely up to you on that. Mm-hmm. And I think I'll be at a restaurant. Okay. Um, so like I said, the plan that they auto-enroll you into is just those preventative care services, so things like physicals, vaccines, cancer screenings and things like that. And then, again, prescription coverage through a program called FreeRx. So you do have all of that as well. Um, did you just want to go ahead and let them automatically enroll you into that? Did... Or did you want to enroll into something other than that preventative care plan? Well, I'm just gonna go ahead and enroll into that. Okay. Well, like I said, they will automatically enroll you into that 30 days after your first check. So if you... if all you want is just that preventative care plan and nothing else, then yeah, it'll, it'll just happen automatically. All right. I appreciate it. No problem. Anything else? No, that's it. All right. Thanks again for calling and you have a wonderful day. You too. All right. Bye now.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits of the Card, this is Chris, how can I help you today?

Speaker speaker_2: Yes, how you doing?

Speaker speaker_1: I'm doing all right, sir. How about yourself?

Speaker speaker_2: All right. Well, I was just calling because I got a text message.

Speaker speaker_1: Okay.

Speaker speaker_2: And it said somebody... that I was called.

Speaker speaker_1: Okay. What exactly did the message say?

Speaker speaker_2: It says, "Congratulations on your job with Sears. You will be auto... auto-enrolled in MEC Tex Rx with 30 days. Call the IC at this number to make changes for your winter clothes."

Speaker speaker_1: Okay. All right. So, um, what that is, is that's just, uh, Search Staffing advising that as a new hire with them, they automatically enroll you into a medical insurance plan known as the MEC TeleRx plan which covers preventative care services and prescriptions through a program called FreeRx.

Speaker speaker_2: All right.

Speaker speaker_1: Um, if you do not want this insurance, or if you want to enroll into anything other than what they automatically enroll you into, you have 30 days from the date of your first check to get in contact with us to make your decision, like, let... make your request known. Um, if you don't want it, we can opt you out of it entirely. If you want something other than what they want... they just auto-enroll you into, you can do that as well. Completely up to you on that.

Speaker speaker_2: Mm-hmm. And I think I'll be at a restaurant.

Speaker speaker_1: Okay. Um, so like I said, the plan that they auto-enroll you into is just those preventative care services, so things like physicals, vaccines, cancer screenings and things like that. And then, again, prescription coverage through a program called FreeRx. So you do have all of that as well. Um, did you just want to go ahead and let them automatically enroll you into that? Did... Or did you want to enroll into something other than that preventative care plan?

Speaker speaker_2: Well, I'm just gonna go ahead and enroll into that.

Speaker speaker_1: Okay. Well, like I said, they will automatically enroll you into that 30 days after your first check. So if you... if all you want is just that preventative care plan and nothing else, then yeah, it'll, it'll just happen automatically.

Speaker speaker_2: All right. I appreciate it.

Speaker speaker_1: No problem. Anything else?

Speaker speaker_2: No, that's it.

Speaker speaker_1: All right. Thanks again for calling and you have a wonderful day.

Speaker speaker_2: You too.

Speaker speaker_1: All right. Bye now.