

Transcript: Chris Sofield

(deactivated)-4935725520306176-5760400110436352

Full Transcript

Thank you for calling Benefits on a Card, this is Chris. How can I help you? Hi. Um, I wanted to see if I can get a copy of the benefits package. Um, I'm trying to enroll, um, for benefits, but it, I don't have a packet that tells me exactly what the coverages are. Okay. Uh, what staffing company do you work with? Um, it's Hospitality... Um, what is it... Hospitality Staffing Solutions? Hospitality Staffing Solutions, yes. Okay. Um, one moment. And your email address, ma'am? It's, um, it's under J and then S-E-N Rod, R-O-D 21 at gmail.com. That was J as in John, S as in Sam- Yes. ... E as in Echo, N as in Nancy, R as in Robert, O as in Oscar, D as in David 21 at gmail.com? Yes. Okay. I've sent that... uh, I've sent that information packet to that email address. It's coming from info@benefitsandacard.com. Um, if you don't see it in your inbox, just check your spam folder. If you want... uh, if you wanna hold on the line for me, uh, or just stay on the line while you check that, I can... to just confirm that you got it. Okay. Uh, let me see. And it'll say info or something like that? Yeah. Yeah. The in- the email, the email, uh, address it's coming from is info@benefitsandacard.com. The actual, um, subject line of the email should be Benefit Guide. Oh. Uh... And like I said, if it doesn't show up in your inbox, you may need to check your spam folder. Sometimes it can get filtered there. Okay. Yes. I got it. Thank you so much. No problem. Anything else? Um, that is all. You have a good day. You as well. Thanks for calling. Bye now. Thanks. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits on a Card, this is Chris. How can I help you?

Speaker speaker_1: Hi. Um, I wanted to see if I can get a copy of the benefits package. Um, I'm trying to enroll, um, for benefits, but it, I don't have a packet that tells me exactly what the coverages are.

Speaker speaker_0: Okay. Uh, what staffing company do you work with?

Speaker speaker_1: Um, it's Hospitality... Um, what is it...

Speaker speaker_0: Hospitality Staffing Solutions?

Speaker speaker_1: Hospitality Staffing Solutions, yes.

Speaker speaker_0: Okay. Um, one moment. And your email address, ma'am?

Speaker speaker_1: It's, um, it's under J and then S-E-N Rod, R-O-D 21 at gmail.com.

Speaker speaker_0: That was J as in John, S as in Sam-

Speaker speaker_1: Yes.

Speaker speaker_0: ... E as in Echo, N as in Nancy, R as in Robert, O as in Oscar, D as in David 21 at gmail.com?

Speaker speaker_1: Yes.

Speaker speaker_0: Okay. I've sent that... uh, I've sent that information packet to that email address. It's coming from info@benefitsandacard.com. Um, if you don't see it in your inbox, just check your spam folder. If you want... uh, if you wanna hold on the line for me, uh, or just stay on the line while you check that, I can... to just confirm that you got it.

Speaker speaker_1: Okay. Uh, let me see. And it'll say info or something like that?

Speaker speaker_0: Yeah. Yeah. The in- the email, the email, uh, address it's coming from is info@benefitsandacard.com. The actual, um, subject line of the email should be Benefit Guide.

Speaker speaker_1: Oh. Uh...

Speaker speaker_0: And like I said, if it doesn't show up in your inbox, you may need to check your spam folder. Sometimes it can get filtered there.

Speaker speaker_1: Okay. Yes. I got it. Thank you so much.

Speaker speaker_0: No problem. Anything else?

Speaker speaker_1: Um, that is all. You have a good day.

Speaker speaker_0: You as well. Thanks for calling. Bye now.

Speaker speaker_1: Thanks. Bye-bye.