

Transcript: Chris Sofield (deactivated)-4921534373642240-5164315453112320

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits on a Card. This is Chris. How can I help you today? Yeah. Um, I was supposed to get a card from you guys through my work, for, uh, dental insurance. And um, I haven't got it but I need the information so I can give it to my dentist to show that I have insurance. Okay. What staffing company do you work with? Serge. And the last four of your Social? 1103. And your first and last name? Christian Schuler. Mr. Schuler- Yeah. ... could you verify your address and date of birth for me, please? Uh, 363 Laurel Street, Austin, Indiana. Uh, May 20th, 1996. Okay. And phone on file of 530-1226, is that correct? Yeah. All right. Uh, Mr. Schuler- Yeah. ... I'm not showing that you are enrolled in the dental. Well, tell me... I, there you are, it's talking about it. All right. You're, yeah, you're enrolled into the Stay Healthy Preventative Care medical plan but you're not enrolled in a dental. All right. All right. Anything else? Nope. Have a good day, sir. Thanks for calling.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits on a Card. This is Chris. How can I help you today?

Speaker speaker_2: Yeah. Um, I was supposed to get a card from you guys through my work, for, uh, dental insurance. And um, I haven't got it but I need the information so I can give it to my dentist to show that I have insurance.

Speaker speaker_1: Okay. What staffing company do you work with?

Speaker speaker_2: Serge.

Speaker speaker_1: And the last four of your Social?

Speaker speaker_2: 1103.

Speaker speaker_1: And your first and last name?

Speaker speaker_2: Christian Schuler.

Speaker speaker_1: Mr. Schuler-

Speaker speaker_2: Yeah.

Speaker speaker_1: ... could you verify your address and date of birth for me, please?

Speaker speaker_2: Uh, 363 Laurel Street, Austin, Indiana. Uh, May 20th, 1996.

Speaker speaker_1: Okay. And phone on file of 530-1226, is that correct?

Speaker speaker_2: Yeah.

Speaker speaker_1: All right. Uh, Mr. Schuler-

Speaker speaker_2: Yeah.

Speaker speaker_1: ... I'm not showing that you are enrolled in the dental.

Speaker speaker_2: Well, tell me... I, there you are, it's talking about it. All right.

Speaker speaker_1: You're, yeah, you're enrolled into the Stay Healthy Preventative Care medical plan but you're not enrolled in a dental.

Speaker speaker_2: All right.

Speaker speaker_1: All right. Anything else?

Speaker speaker_2: Nope.

Speaker speaker_1: Have a good day, sir. Thanks for calling.