

Transcript: Chris Sofield

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Full Transcript

This is all Benefits In A Card, how may I help you today? Yes, I was calling in... I had got a text to my phone about this. What is this basically insurance? Benefits In A Card is a insurance administrator for staffing companies, yes, sir. Like what do I, what I get... once I apply, I get insurance with y'all? Um, some of the companies that we partner with do have an automatic enrollment process where they'll enroll you, uh, depending on the company you, you partner with. It could be either immediately after your first check or 30 days after your first check. Um, I thought I called you and, and told them I didn't want to enroll in it. It's entirely possible that you did, but the, the text messages are automatic. They go out regardless of enrollment status. So, um, I can check to see if we have you opted out of the insurance on our side here. What staffing company do you work with? Search Staffing. And the last four of your Social? 3906. And your first and last name? Randall Barnes. All right, Mr. Barnes. Could you verify your address and your date of birth for me? 3121 West Broad. Um, 0214 1987. And the rest of the address? I need the city, state and zip as well. Oh, Columbus, Ohio 23... I mean, 43204. Thank you. We have a phone number on file of 614-597-1594. Is that correct? Yes. All right. Uh, yeah, it does look like you are already opted out of the automatic enrollment. So yeah, again, it was just an automated text message that went out, so you can just ignore it. Okay. Okay. Anything else? No. Thank you, thank you. You're welcome. Thanks for calling and have a good day. All right.

Conversation Format

Speaker speaker_0: This is all Benefits In A Card, how may I help you today?

Speaker speaker_1: Yes, I was calling in... I had got a text to my phone about this. What is this basically insurance?

Speaker speaker_0: Benefits In A Card is a insurance administrator for staffing companies, yes, sir.

Speaker speaker_1: Like what do I, what I get... once I apply, I get insurance with y'all?

Speaker speaker_0: Um, some of the companies that we partner with do have an automatic enrollment process where they'll enroll you, uh, depending on the company you, you partner with. It could be either immediately after your first check or 30 days after your first check.

Speaker speaker_1: Um, I thought I called you and, and told them I didn't want to enroll in it.

Speaker speaker_0: It's entirely possible that you did, but the, the text messages are automatic. They go out regardless of enrollment status. So, um, I can check to see if we have you opted out of the insurance on our side here. What staffing company do you work with?

Speaker speaker_1: Search Staffing.

Speaker speaker_0: And the last four of your Social?

Speaker speaker_1: 3906.

Speaker speaker_0: And your first and last name?

Speaker speaker_1: Randall Barnes.

Speaker speaker_0: All right, Mr. Barnes. Could you verify your address and your date of birth for me?

Speaker speaker_1: 3121 West Broad. Um, 0214 1987.

Speaker speaker_0: And the rest of the address? I need the city, state and zip as well.

Speaker speaker_1: Oh, Columbus, Ohio 23... I mean, 43204.

Speaker speaker_0: Thank you. We have a phone number on file of 614-597-1594. Is that correct?

Speaker speaker_1: Yes.

Speaker speaker_0: All right. Uh, yeah, it does look like you are already opted out of the automatic enrollment. So yeah, again, it was just an automated text message that went out, so you can just ignore it.

Speaker speaker_1: Okay.

Speaker speaker_0: Okay. Anything else?

Speaker speaker_1: No. Thank you, thank you.

Speaker speaker_0: You're welcome. Thanks for calling and have a good day.

Speaker speaker_1: All right.