

## **Transcript: Chris Sofield**

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### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits on a Card. This is Chris. How can I help you today? Yes, my name is LaTonya Jackson. And how can I help you, Mr. Jackson? Yes, I'm calling about a j- a job. Hmm. Okay, so we're a plan administrator for health insurance benefits for staffing companies. We're not the staffing company itself. Oh. Oh, okay. All right. Yeah. So- Okay. I believe you called the wrong number. Thank- But have a good day, sir. Okay. You too. Thank you.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Thank you for calling Benefits on a Card. This is Chris. How can I help you today?

Speaker speaker\_2: Yes, my name is LaTonya Jackson.

Speaker speaker\_1: And how can I help you, Mr. Jackson?

Speaker speaker\_2: Yes, I'm calling about a j- a job.

Speaker speaker\_1: Hmm. Okay, so we're a plan administrator for health insurance benefits for staffing companies. We're not the staffing company itself.

Speaker speaker\_2: Oh. Oh, okay. All right.

Speaker speaker\_1: Yeah. So-

Speaker speaker\_2: Okay.

Speaker speaker\_1: I believe you called the wrong number.

Speaker speaker\_2: Thank-

Speaker speaker\_1: But have a good day, sir.

Speaker speaker\_2: Okay. You too. Thank you.