

## **Transcript: Chris Sofield (deactivated)-4901932820545536-6388197193629696**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits on a Card. This is Chris. How can I help you today? Uh, I was wondering, um, what this was because, uh, they sent me, um... It says, "Welcome to Partner Personnel. You have 30 days from the first day that you enroll in benefits. Call BIC at 323-3700." For info. Yeah. So we are a plan administrator for health insurance benefits. Uh, so if you're looking to enroll in the health insurance benefits, then that's what we help you out with. If you're not looking for any health insurance, you can just disregard any contact regarding that. Okay. Anything else? No. I was just wondering what this was for, like, you know? All right, sir. Well, if that's everything, thanks again for calling and have a wonderful day. All right. You too. You're welcome. Bye now.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Thank you for calling Benefits on a Card. This is Chris. How can I help you today?

Speaker speaker\_2: Uh, I was wondering, um, what this was because, uh, they sent me, um... It says, "Welcome to Partner Personnel. You have 30 days from the first day that you enroll in benefits. Call BIC at 323-3700." For info.

Speaker speaker\_1: Yeah. So we are a plan administrator for health insurance benefits. Uh, so if you're looking to enroll in the health insurance benefits, then that's what we help you out with. If you're not looking for any health insurance, you can just disregard any contact regarding that.

Speaker speaker\_2: Okay.

Speaker speaker\_1: Anything else?

Speaker speaker\_2: No. I was just wondering what this was for, like, you know?

Speaker speaker\_1: All right, sir. Well, if that's everything, thanks again for calling and have a wonderful day.

Speaker speaker\_2: All right. You too.

Speaker speaker\_1: You're welcome. Bye now.