

## **Transcript: Chris Sofield**

**(deactivated)-4886179838476288-6291541925871616**

### **Full Transcript**

Thank you for calling Benefits on a Card. This is Chris. How can I help you today? Uh, yes, uh, I was referred by my job to call this number so, so y'all can, uh, now put me on the list for the insurance, please. Okay. What staffing company do you work with? Serge. And last four of your social? 1039. Thank you. First and last name? Lawrence Carter. Thank you, Mr. Carter. Verify your address and date of birth, please. Um, one, two... Uh, let me see. 1270 Briarforest Drive, Houston, Texas 77048, Apartment 152. 5-12-83. Thank you. And then we have a phone on file of 832-885-7534. Yes. Yes, sir. All right. I've got you opted out of automatic enrollment. Good to go. Anything else? No. No, sir. Thank you so much. You're welcome. Thanks for calling and have a good day. You too.

### **Conversation Format**

Speaker speaker\_0: Thank you for calling Benefits on a Card. This is Chris. How can I help you today?

Speaker speaker\_1: Uh, yes, uh, I was referred by my job to call this number so, so y'all can, uh, now put me on the list for the insurance, please.

Speaker speaker\_0: Okay. What staffing company do you work with?

Speaker speaker\_1: Serge.

Speaker speaker\_0: And last four of your social?

Speaker speaker\_1: 1039.

Speaker speaker\_0: Thank you. First and last name?

Speaker speaker\_1: Lawrence Carter.

Speaker speaker\_0: Thank you, Mr. Carter. Verify your address and date of birth, please.

Speaker speaker\_1: Um, one, two... Uh, let me see. 1270 Briarforest Drive, Houston, Texas 77048, Apartment 152. 5-12-83.

Speaker speaker\_0: Thank you. And then we have a phone on file of 832-885-7534.

Speaker speaker\_1: Yes. Yes, sir.

Speaker speaker\_0: All right. I've got you opted out of automatic enrollment. Good to go. Anything else?

Speaker speaker\_1: No. No, sir. Thank you so much.

Speaker speaker\_0: You're welcome. Thanks for calling and have a good day.

Speaker speaker\_1: You too.