

Transcript: Chris Sofield (deactivated)-4857144392597504-5342802970198016

Full Transcript

Hello. Can I help you today? Hey, I had got a missed call from this number. A missed call? Was there a voice message left? Uh... Let me see. I mean, well not a missed call. It said um, "Call BIC at this number to make changes or your window close." Okay. Sounds like that's a text message. Does that text message may, um, mention anything about you just being eligible for insurance benefits or that you'll be automatically enrolled into them?

Conversation Format

Speaker speaker_0: Hello.

Speaker speaker_1: Can I help you today?

Speaker speaker_2: Hey, I had got a missed call from this number.

Speaker speaker_1: A missed call? Was there a voice message left?

Speaker speaker_2: Uh... Let me see. I mean, well not a missed call. It said um, "Call BIC at this number to make changes or your window close."

Speaker speaker_1: Okay. Sounds like that's a text message. Does that text message may, um, mention anything about you just being eligible for insurance benefits or that you'll be automatically enrolled into them?