

Transcript: Chris Sofield

(deactivated)-4843467299930112-5279461311561728

Full Transcript

Thank you. This is Chris. Hello, can you hear me? Yes, sir. How can I help you? Yeah, I just started with Carlton Staffing, uh, but I'm starting with temporary work. They did tell me to call this number so that way I don't get charged for the medical benefits, uh, and then they told me I can also call back whenever I am ready to start getting charged once I get more work. And, but since it's just temporary work, uh, I really don't need the benefits that y'all have to offer and I'm just trying not to get that charged on my card whenever I get it 'cause I'm barely getting any hours with them, for right now at least. Okay, sir. What's the last four of your Social? 1085. And your first and last name? Joe Castro. All right, Mr. Castro, um, doesn't look like we've got that file from Carlton on you just yet. I'll need to create that file in order to opt you out of their automatic enrollment. Gonna require a little bit more information from you, starting with I'll need your full Social at this time. 64214-1085. Thank you. What is your current mailing address? 10600 South Post Oak Road Unit Number 12, 77035 Houston, Texas. Thank you. Your date of birth? 010890. Thank you. And then finally, a good phone number for you. 346400-0960. All right, thank you. I have your file created. You have been opted out of the automatic enrollment. Um, if you wish to enroll into any insurance benefits, please be aware that your window to do so is only going to be the first 30 days after your very first check with Carlton Staffing. If you miss that window, you'll have to wait until open enrollment which Carlton typically holds in, uh, January it looks like. Okay, that's fine. All right. Was there anything else I could help you with? I believe that's it. This is just for the medical expenses, you had nothing to do with, like, direct deposit or the hourly rate or what's being deposited for my check, right? This is just for medical, right? No, sir. Just, yeah, just the medical insurance. Alrighty. Well, it seems like, uh, as long as it's already in file for me not to be charged, I guess this should be fine. All right. Then well, if that's everything, thanks again for calling and have a wonderful day. All right, appreciate it.

Conversation Format

Speaker speaker_0: Thank you. This is Chris.

Speaker speaker_1: Hello, can you hear me?

Speaker speaker_0: Yes, sir. How can I help you?

Speaker speaker_1: Yeah, I just started with Carlton Staffing, uh, but I'm starting with temporary work. They did tell me to call this number so that way I don't get charged for the medical benefits, uh, and then they told me I can also call back whenever I am ready to start

getting charged once I get more work. And, but since it's just temporary work, uh, I really don't need the benefits that y'all have to offer and I'm just trying not to get that charged on my card whenever I get it 'cause I'm barely getting any hours with them, for right now at least.

Speaker speaker_0: Okay, sir. What's the last four of your Social?

Speaker speaker_1: 1085.

Speaker speaker_0: And your first and last name?

Speaker speaker_1: Joe Castro.

Speaker speaker_0: All right, Mr. Castro, um, doesn't look like we've got that file from Carlton on you just yet. I'll need to create that file in order to opt you out of their automatic enrollment. Gonna require a little bit more information from you, starting with I'll need your full Social at this time.

Speaker speaker_1: 64214-1085.

Speaker speaker_0: Thank you. What is your current mailing address?

Speaker speaker_1: 10600 South Post Oak Road Unit Number 12, 77035 Houston, Texas.

Speaker speaker_0: Thank you. Your date of birth?

Speaker speaker_1: 010890.

Speaker speaker_0: Thank you. And then finally, a good phone number for you.

Speaker speaker_1: 346400-0960.

Speaker speaker_0: All right, thank you. I have your file created. You have been opted out of the automatic enrollment. Um, if you wish to enroll into any insurance benefits, please be aware that your window to do so is only going to be the first 30 days after your very first check with Carlton Staffing. If you miss that window, you'll have to wait until open enrollment which Carlton typically holds in, uh, January it looks like.

Speaker speaker_1: Okay, that's fine.

Speaker speaker_0: All right. Was there anything else I could help you with?

Speaker speaker_1: I believe that's it. This is just for the medical expenses, you had nothing to do with, like, direct deposit or the hourly rate or what's being deposited for my check, right? This is just for medical, right?

Speaker speaker_0: No, sir. Just, yeah, just the medical insurance.

Speaker speaker_1: Alrighty. Well, it seems like, uh, as long as it's already in file for me not to be charged, I guess this should be fine.

Speaker speaker_0: All right. Then well, if that's everything, thanks again for calling and have a wonderful day.

Speaker speaker_1: All right, appreciate it.