

Transcript: Chris Sofield

(deactivated)-4824648006287360-4998524690546688

Full Transcript

Thank you for calling Benefits on a Card. This is Chris. How can I help you today? Hi. So I just started with, um, Carlton Staffing and I was calling to waive, like, the medical benefits. Okay. Let me see if we have any, um, any information from them for you yet. What's the last four of your Social? 9322. Okay. So nothing's showing up under that, so in order to opt you out of their, uh, automatic enrollment, I will need to create a file on the system. Uh, that way, when they send the information over, it's already recognized that you've declined the coverage. Um-Okay. ... to do that, I'll need more information from you. At this point, I'll need your full Social. Okay. 63322 9322. All right. Your first and last name? Kaneisha. K-A-N-E-I-S-H-A. Last name Reescano. R-E-E-S-C-A-N-O. Okay. Your current mailing address? Um, 15718 Granite Mountain Trail, Houston, Texas 77049. Thank you. Your date of birth? April, April 3rd, 1991. Thank you. And then finally, a good phone number for you. Um, 832-806-5358. Thank you. All right. I have you opted out of the automatic enrollment. You're good to go. Was there anything else I could help you with? No, that was it. Thank you so much, Chris. You're welcome. Thanks for calling and have a good day. You too. Thank you. Bye-bye. Bye now.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits on a Card. This is Chris. How can I help you today?

Speaker speaker_1: Hi. So I just started with, um, Carlton Staffing and I was calling to waive, like, the medical benefits.

Speaker speaker_0: Okay. Let me see if we have any, um, any information from them for you yet. What's the last four of your Social?

Speaker speaker_1: 9322.

Speaker speaker_0: Okay. So nothing's showing up under that, so in order to opt you out of their, uh, automatic enrollment, I will need to create a file on the system. Uh, that way, when they send the information over, it's already recognized that you've declined the coverage. Um-

Speaker speaker_1: Okay.

Speaker speaker_0: ... to do that, I'll need more information from you. At this point, I'll need your full Social.

Speaker speaker_1: Okay. 63322 9322.

Speaker speaker_0: All right. Your first and last name?

Speaker speaker_1: Kaneisha. K-A-N-E-I-S-H-A. Last name Reescano. R-E-E-S-C-A-N-O.

Speaker speaker_0: Okay. Your current mailing address?

Speaker speaker_1: Um, 15718 Granite Mountain Trail, Houston, Texas 77049.

Speaker speaker_0: Thank you. Your date of birth?

Speaker speaker_1: April, April 3rd, 1991.

Speaker speaker_0: Thank you. And then finally, a good phone number for you.

Speaker speaker_1: Um, 832-806-5358.

Speaker speaker_0: Thank you. All right. I have you opted out of the automatic enrollment. You're good to go. Was there anything else I could help you with?

Speaker speaker_1: No, that was it. Thank you so much, Chris.

Speaker speaker_0: You're welcome. Thanks for calling and have a good day.

Speaker speaker_1: You too. Thank you. Bye-bye.

Speaker speaker_0: Bye now.