

Transcript: Chris Sofield

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Full Transcript

Hello? Your call may be monitored or recorded for quality assurance purposes. Hi, good afternoon. Can I speak with Justin Madden? Who is this? This is Chris with Benefits and a Card. Um, calling on behalf of Integrity Trade Services. We're returning a voicemail that was left with us. Integrity... Yes, here did he... here he is. Hello? Hi, Mr. Madden? Yes. Hi, my name is Chris. I'm with Benefits and a Card calling on behalf of Integrity Trade Services. How are you doing today? Yeah. Yeah, I'm doing good. That's good to hear. Before we continue, this call is being recorded for quality assurance and training purposes. I'm calling regarding a voicemail you left with us, um, early this morning requesting to opt out of Integrity's automatic enrollment. Yes. Yes, sir. Okay. Yeah, I just wanted to get in touch with you to let you know that I've gone ahead and opted you out. You're not going to get enrolled into any insurance from them, okay? All righty. Thank you, sir. You're welcome. Thanks for call... thanks for taking the time- Yeah. ... to speak with me. You have a wonderful day. You, too, grady. Have a good one. Bye now.

Conversation Format

Speaker speaker_0: Hello?

Speaker speaker_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_2: Hi, good afternoon. Can I speak with Justin Madden?

Speaker speaker_0: Who is this?

Speaker speaker_2: This is Chris with Benefits and a Card. Um, calling on behalf of Integrity Trade Services. We're returning a voicemail that was left with us.

Speaker speaker_0: Integrity... Yes, here did he... here he is.

Speaker speaker_3: Hello?

Speaker speaker_2: Hi, Mr. Madden?

Speaker speaker_3: Yes.

Speaker speaker_2: Hi, my name is Chris. I'm with Benefits and a Card calling on behalf of Integrity Trade Services. How are you doing today?

Speaker speaker_3: Yeah. Yeah, I'm doing good.

Speaker speaker_2: That's good to hear. Before we continue, this call is being recorded for quality assurance and training purposes. I'm calling regarding a voicemail you left with us, um, early this morning requesting to opt out of Integrity's automatic enrollment.

Speaker speaker_3: Yes. Yes, sir.

Speaker speaker_2: Okay. Yeah, I just wanted to get in touch with you to let you know that I've gone ahead and opted you out. You're not going to get enrolled into any insurance from them, okay?

Speaker speaker_3: All righty. Thank you, sir.

Speaker speaker_2: You're welcome. Thanks for call... thanks for taking the time-

Speaker speaker_3: Yeah.

Speaker speaker_2: ... to speak with me. You have a wonderful day.

Speaker speaker_0: You, too, grady. Have a good one.

Speaker speaker_2: Bye now.