## Transcript: Chris Sofield (deactivated)-4800342992142336-5986059176951808

## **Full Transcript**

Thank you for calling ... card. This is Chris. How can I help you today? Yeah, I got a text, like, yesterday for a card. I was wondering what it was for. Okay. What exactly did the text message say, sir? All right. One second. Let's see. It says, "Congrats on your job with Innovation. Call :benefitsinacard at 1-800-497-4856 to enroll before windows close." Okay. So that's just Innovative Staff Solutions advising that as a new hire with them, they automa- or, sorry, they are, uh, allowing you or you're eligible to enroll into health insurance benefits if you wish to do so. Oh. They're just letting you know to get in contact with us if you wanted to do that. If you're not looking for that, you can just disregard it. Yeah. I'm not looking for that. I was just making sure it was nothing important, you know? All right. Have a good day, sir. Thanks for calling. All right. Bye.

## **Conversation Format**

Speaker speaker\_0: Thank you for calling ... card. This is Chris. How can I help you today?

Speaker speaker\_1: Yeah, I got a text, like, yesterday for a card. I was wondering what it was for.

Speaker speaker\_0: Okay. What exactly did the text message say, sir?

Speaker speaker\_1: All right. One second. Let's see. It says, "Congrats on your job with Innovation. Call :benefitsinacard at 1-800-497-4856 to enroll before windows close."

Speaker speaker\_0: Okay. So that's just Innovative Staff Solutions advising that as a new hire with them, they automa- or, sorry, they are, uh, allowing you or you're eligible to enroll into health insurance benefits if you wish to do so.

Speaker speaker 1: Oh.

Speaker speaker\_0: They're just letting you know to get in contact with us if you wanted to do that. If you're not looking for that, you can just disregard it.

Speaker speaker\_1: Yeah. I'm not looking for that. I was just making sure it was nothing important, you know?

Speaker speaker\_0: All right. Have a good day, sir. Thanks for calling.

Speaker speaker\_1: All right. Bye.