

Transcript: Chris Sofield (deactivated)-4793902791442432-6733761881882624

Full Transcript

Dozier, Kent. Thank you for calling Benefits on a Card. This is Chris. How can I help you today? Hey, how you doing? I'm doing all right, sir. Yourself? Uh, I'm just trying to find some information on my dental benefits. Okay. Uh, were you trying to enroll in the dental or you just needed, like, some clarification on what exactly was covered by it? I need some clarification on exactly what was covered. Okay. So unfortunately, that's not going to be something that I can help with, as we're just the enrollment admin for the staffing company you work with. However- Oh, okay. Oh- ... I can get you the phone number to the actual insurance company. They'd be able to answer that kind of question. Let me know when you're ready. I'd appreciate it. All right. Okay. Just let me know- I'm ready. All right. Okay, so the phone number to call is going to be 800... Okay. ... 256- Uh-huh. ... 8606. 8-6-0... 6. Okay. 800-256-8606? Yes, sir. All right. I appreciate it. No problem. Anything else? Uh, that'll be it. Thank you. All right. Thanks for calling. Have a wonderful day. You too.

Conversation Format

Speaker speaker_0: Dozier, Kent.

Speaker speaker_1: Thank you for calling Benefits on a Card. This is Chris. How can I help you today?

Speaker speaker_0: Hey, how you doing?

Speaker speaker_1: I'm doing all right, sir. Yourself?

Speaker speaker_0: Uh, I'm just trying to find some information on my dental benefits.

Speaker speaker_1: Okay. Uh, were you trying to enroll in the dental or you just needed, like, some clarification on what exactly was covered by it?

Speaker speaker_0: I need some clarification on exactly what was covered.

Speaker speaker_1: Okay. So unfortunately, that's not going to be something that I can help with, as we're just the enrollment admin for the staffing company you work with. However-

Speaker speaker_0: Oh, okay. Oh-

Speaker speaker_1: ... I can get you the phone number to the actual insurance company. They'd be able to answer that kind of question. Let me know when you're ready.

Speaker speaker_0: I'd appre- I'd appreciate it.

Speaker speaker_1: All right.

Speaker speaker_0: Okay.

Speaker speaker_1: Just let me know-

Speaker speaker_0: I'm ready.

Speaker speaker_1: All right. Okay, so the phone number to call is going to be 800...

Speaker speaker_0: Okay.

Speaker speaker_1: ... 256-

Speaker speaker_0: Uh-huh.

Speaker speaker_1: ... 8606.

Speaker speaker_0: 8-6-0...

Speaker speaker_1: 6.

Speaker speaker_0: Okay. 800-256-8606?

Speaker speaker_1: Yes, sir.

Speaker speaker_0: All right. I appreciate it.

Speaker speaker_1: No problem. Anything else?

Speaker speaker_0: Uh, that'll be it. Thank you.

Speaker speaker_1: All right. Thanks for calling. Have a wonderful day.

Speaker speaker_0: You too.